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CYNGOR SIR
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ISLE OF ANGLESEY
COUNTY COUNCIL

Mr Dylan J. Williams
Prif Weithredwr – Chief Executive
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ISLE OF ANGLESEY COUNTY COUNCIL
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| RHYBUDD O GYFARFOD | NOTICE OF MEETING |
| PWYLLGOR SGRIWTINI PARTNERIAETH AC ADFYWIO | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE |
| DYDD IAU 12 MEDI 2024 am 2:00 y. p. | THURSDAY 12 SEPTEMBER 2024 at 2.00 pm |
| CYFARFOD HYBRID – YN YSTAFELL BWYLLGOR , SWYDDFEYDD Y CYNGOR, LLANGFNI AC YN RHITHIOL DRWY ZOOM | HYBRID MEETING – IN COMMITTEE ROOM, COUNCIL OFFICES, LLANGFNI AND VIRTUALLY THROUGH ZOOM |
| Swyddog Pwyllgor | Mrs. Mairwen Hughes 01248 752518 Committee Officer |

AELODAU / MEMBERS

Cynghorwyr / Councillors:-

Y Grwp Annibynnol/ The Independent Group

Gwilym O Jones (**Is-gadeirydd/Vice-Chair**)

Plaid Cymru / The Party of Wales

Non Dafydd, Euryrn Morris, John I Jones, Dylan Rees (**Cadeirydd/Chair**), Margaret M Roberts, Ken Taylor, Sonia Williams

Annibynnwyr Môn/Anglesey Independents

Paul Ellis, Jeff Evans, Derek Owen

Llafur Cymru/Welsh Labour

Pip O'Neill

Aelodau Ychwanegol/Additional Members (gyda hawl pleidleisio ar faterion addysg/with voting rights in respect of educational matters) Mrs Wenda Owen (Yr Eglwys yng Nghymru/The Church in Wales), Gillian Thompson (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor – Primary Schools Sector), Sedd Wag/Vacant Seat-(Rhiant Llywodraethwyr – Sector Ysgolion Uwchradd ac ADY/Parent Governor – Secondary Schools Sector and ALN) Mr John Tierney (Yr Eglwys Babyddol Rufeinig/The Roman Catholic Church)

Aelod Cyfetholedig/Co-opted Member (Dim Hawl Pleidleisio/No Voting Rights)

Mr. Dafydd Gruffydd (Rheolwr Gyfarwyddwr/Managing Director - Menter Môn)

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A G E N D A

1 APOLOGIES

2 DECLARATION OF INTEREST

To receive any declaration of interest by any Member or Officer in respect of any item of business.

3 MINUTES (Pages 1 - 46)

To submit, for confirmation, the minutes of the following meetings:-

- Minutes of the meeting held on 19 June, 2024.
- Minutes of the meeting held on 10 July, 2024.

4 STRATEGIC PARTNERSHIPS - MEDRWN MÔN (Pages 47 - 66)

To receive a presentation by Medrwn Môn.

5 MÔN COMMUNITIES FORWARD (Pages 67 - 86)

To receive a presentation by Môn CF.

6 YNYS MÔN CITIZENS ADVICE (Pages 87 - 94)

To receive a presentation by Ynys Môn Citizens Advice.

7 FORWARD WORK PROGRAMME 2024/2025 (Pages 95 - 102)

To submit a report by the Scrutiny Manager.

PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

Minutes of the hybrid meeting held on 19 June 2024

PRESENT: Councillor Dylan Rees (Chair)
Councillor Gwilym O Jones (Vice-Chair)

Councillors Non Dafydd, Euryrn Morris, Pip O'Neill, Derek Owen, Margaret Murley Roberts, Ken Taylor and Sonia Williams

Mr John Tierney – The Roman Catholic Church

Portfolio Member

Councillor Dafydd Roberts – Portfolio Member for Education & Welsh Language

IN ATTENDANCE: Chief Executive,
Deputy Chief Executive,
Director of Education, Skills and Young People,
Head of Democratic,
Scrutiny Manger (AGD),
Scrutiny Officer (EA),
Committee Officer (MEH)

APOLOGIES: Councillors Jeff M Evans and John Ifan Jones

Mrs Gillian Thompson – Parent Governor – Primary Schools;
Mrs Wenda Owen – The Church in Wales

Portfolio Members

Councillor Neville Evans – Portfolio Member for Leisure, Tourism and Maritime;
Councillor Nicola Roberts – Portfolio Member for Planning, Public Protection and Climate Change

Director of Function (Council Business)/Monitoring Officer;
Policy and Welsh Language Manager (FO)

ALSO PRESENT: Councillor Llinos Medi – Leader of the Council and Portfolio Member for Economic Development;
Councillor Robin Williams – Deputy Leader and Portfolio Member for Finance;
Councillor Carwyn Jones – Portfolio Member for Corporate and Customer Experience;

Councillor Alun Roberts – Portfolio Member for Adults' Services

1 APOLOGIES

As noted above.

2 DECLARATION OF INTEREST

None received.

3 MINUTES

The minutes of the following meetings were confirmed as correct:-

- Minutes of the meeting held on 17 April, 2024
- Minutes of the meeting held on 21 May, 2024 (Election of Chair/Vice-Chair)

4 WELSH LANGUAGE ANNUAL REPORT - 2023/2024

The Welsh Language Annual Report was presented for the Committee's consideration and for comment prior to its submission for delegated approval by the Portfolio Member for publication.

The Portfolio Member for Education and the Welsh Language said that in accordance with the Welsh Language Standards Regulations 2015 the Council must prepare an Annual Report regarding the compliance with the standards. He referred that there has been an increase in staff receiving Welsh language training over the year and the National Centre for Learning Welsh has supported the Council. He further said that it was pleasing that the Welsh Language Commissioner and Care Inspectorate Wales have praised the Authority that it has met all the Welsh language standards.

The Head of Democracy reported that the Annual Report has been structured in accordance with the requirement of the Welsh Language Commissioner and to comply with the headings that is required to be reported upon. He further said that the Anglesey perspective has also been incorporated within the report to highlight the wider successes attained within the Authority during the last year.

In considering the report the Committee raised the following issues:-

- Reference was made to the impacts on the recruitment process for posts that are challenging to fill and the requirement, in some services, to recruit people who need additional training and support to develop their Welsh language skills and to what extent does a focus on the Welsh language limit the ability to attract individuals to posts requiring a set of specialist skills? Further questions were raised that there are 178 staff with language skills of 0 – 1 Welsh language skills with only 27 having received training. The Head of Democracy responded that it is essential that the Council provides training to staff to support their language skills. He noted that the Welsh language is considered a crucial skill with levels of language skills varying depending on the requirements

of the role of a specific post. If there is a change in the language skills of a post discussions need to be undertaken within the Recruitment Panel. He further said that some posts only require the lower level of language skills, and that level will remain part of that post. It is recognized that there is a requirement to invest more to increase the linguistic skills of staff. The recruitment of some specialised posts is challenging to fill for a number of reasons including linguistic requirements, but support and training is available to improve their Welsh language skills. The Chief Executive said that the robustness of the Welsh Language Policy and the expected language skills is a way of measuring improvements of staff linguistic skills and the Welsh culture of the Authority. He further said that there is an expectation when an individual within a team is having an affect on front line services due to the lack of Welsh language skills, there is an expectation within the employment contract of that individual to undertake Welsh language training.

- Questions were raised as to what additional information could add value to the Annual Report? The Head of Democracy responded that internal discussions have been undertaken as to how the Annual Report can be improved in the future and especially the use of data as regards to the use of the Welsh language within the services offered by the Council and the language choice of the customers. He said that case studies could be beneficial to the enhancement of the Annual Report and to track development and progress of staff attending Welsh language training.
- Reference was made that there has been a decrease in internal Welsh language training courses in 2023/204 to 30% from 55% in 2022/2023. Questions whether it would be advantages to afford additional training sessions and the need to ensure resources is spent more effectively. Further questions were raised as to whether there is a lack of confidence in staff speaking Welsh and it was considered that Welsh awareness sessions be afforded to give the history of Wales and culture. The Head of Democracy responded that more bilingual language training courses are offered and there is a need to examine the data from the uptake of these training session. He noted that he would make enquiries as to the availability of Welsh awareness session.
- Questions were raised as to whether there are courses available to continue the improvement in written and language skills. The Head of Democracy responded that it is important that there is a variety of levels of training available to staff from basic skills to language refresher courses. Work has undertaken with the Centre for Learning Welsh which afford training courses free of charge and courses are also available to continue with the development of people to improve their Welsh written and language skills. He further said that during the Annual Conversions process with staff the Welsh language levels can be discussed and staff can be offered training provision to use the Welsh language formally within the workplace.
- Reference was made that there has been an increase in the use of the Welsh language within the schools in the Holyhead but there is a lack of Welsh language course available for adults in the area. The Head of Democracy responded that the Authority works with partner organisations through the Anglesey Language Forum who organise Welsh language courses within communities.
- Questions were raised as to whether the publications of findings of the innovative research into the field of recruitment to help organisation to recruit

more Welsh speakers by reducing any barriers to applicants has been published. The Head of Democracy responded that the findings of the research will assist the Authority's recruitment process and to guide Managers to gauge language levels to certain posts within the Council.

- Reference was made to the assessment of the effect on the Welsh language when planning applications are submitted and especially large developments within communities and the effect it can in the longer term. The Head of Democracy responded that the Policy and Welsh Language Manager is consulted when planning applications are considered during the consultation process. He further said that the Welsh Language Assessment is afforded by the developer under the planning regulations. He noted that the process could be considered under the new Local Development Plan. Comments were made that the support of the Welsh Language Commissioner be ascertained to put pressure, on a national level, on Welsh Government that there is a need to change the legislation that developers can afford Welsh Language Impact Assessments. The Chief Executive said that there will be collaboration between Officers on a strategic level in the development of the new Local Development Plan, however, planning applications must be evaluated on the population data and especially the linguistic perspective must be fully considered within the national planning policies set out by Welsh Government. The Portfolio Member for Education and Welsh Language said that a joint letter between both him and the Portfolio Member of Planning, Public Protection and Climate Change has been forwarded to Welsh Government ascertaining whether there is a more comprehensive guidance as regards to language risk assessments as there is a high proportion of Welsh language speakers on the Island.
- Reference was made that some members of Town and Community Councils are unable to contribute within meetings in Welsh as translation facilities are unavailable. Questions were raised as to what translation support is available from the Council at Town and Community Council meetings. The Head of Democracy responded that work will be undertaken to identify Welsh Language Champions within communities and Town and Community Councils to understand the requirements and existing practise. He noted that there is an intention to consider the Welsh language provision within the Town and Community Councils Forum in October. The Policy and Welsh Language Manager has been in contact with organisations who afford translation facilities to support Town and Community Councils.

It was RESOLVED:-

- **To accept the Welsh Language Annual Report for 2023/24;**
- **To note its contents and that Scrutiny's comments be forwarded to the Portfolio Member as part of its submission for delegated approval and subsequent publication.**

ACTIONS :

- **That Welsh awareness sessions be made available to staff to promote the history and culture of Wales;**
- **That the consultation process on the effect of the Welsh language should be reviewed during the planning application process.**

5 WELSH IN EDUCATION STRATEGIC PLAN : 2022-2032 - PROGRESS REPORT (2023/2024)

Submitted – a report by the Director of Education, Skills and Young People for consideration by the Committee.

The Portfolio Member for Education and the Welsh Language said that the purpose of the report is to provide an annual update on the progress made as regards to the Welsh in Education Strategic Plan.

The Director of Education, Skills and Young People reported that over the period of 2023/2024, schools have received the support of the Learning Service, the language centres, the Language Charter and GwE to ensure provision of standard that reflects school categories and the needs of the pupils within the schools on the Island. He noted that the Welsh Education Strategic Plan progress report must be submitted to Welsh Government to report on the progress to reach the Council's priorities and address the aims of the Plan. The report notes the stability of outcomes 1,2,3, 5 and 6 with a decrease in outcome 4 (pupils studying through the medium of Welsh) and an increase in outcome 7 (number of staff able to teach through the medium of Welsh). The language categories have been discussed with the schools with Category 1 – English Medium, Category 2 – Bilingual and Category 3 – Welsh Medium. There is a transitional period to work towards Welsh Medium (T3). As noted within the report, all primary schools except one are within Category 3 and 4 secondary schools are within Category 3 with one secondary school in T3. He further reported on the 'Cynllun y Llan' which is specifically for the Welsh Language Centres and 96 primary school children attended the Language Centres and 150 pupils received aftercare language support. One member of the centre will be sustained on the Ysgol Uwchradd Caergybi site, strategically as part of the transitional plan to support the school from Category T3 to Category 3.

The points of discussion by the Committee were as follows:-

- Questions were raised as to how parents will be assured that their children will receive their education in Welsh following the transition from a Category 3 primary schools to Ysgol Uwchradd Caergybi. The Director of Education, Skills and Young People responded that a plan will be created in Ysgol Uwchradd Caergybi which includes creating a Category 3 stream in Year 7 from September 2024. By 2029, every year will have a Category 3 stream within the school. One class in Year 7 will be afforded who will receive their education through the medium of Welsh from September 2024 and progression will follow in the following Years 8 to 11. Staff have already attended Welsh language courses and are optimistic that pupils from Holyhead primary schools will have the provision to receive their education through the medium of Welsh in Ysgol Uwchradd Caergybi. Further questions were raised as to whether there will be a provision for parents to be able to contact the school with other language problems that may arise. The Director of Education, Skills and Young People responded that a Language Charter Officer has been appointed which will focus on how to improve the Welsh language within the school and outside of the classroom.

- Questions were raised as to what degree does the Language Centres service fully respond to the immersion needs across the Isle of Anglesey? The Director of Education, Skills and Young People responded that there are one primary and one secondary Language Centres which cater for the needs of pupils that move into the area. Grant funding is sought to improve the capacity within the Language Centres and a teacher is appointed within the secondary immersion provision. He further said that it is evident that there is a need for the Language Centres as there is a waiting list of pupils waiting to attend these Centres. 32 pupils per term from the primary schools and 30 pupils per term from the secondary schools attending these Language Centres. The success of these Language Centres is evident as other local authorities have adopted the same provision afforded. However, there are financial challenges to continue providing the provision of Language Centres. Further comments were made that pupils are having to wait for the provisions provided by the Language Centres. The Director of Education, Skills and Young People responded that teachers within the schools already have the language skills to teach bilingually but due to the increasing demand for the Language Centres it is unfortunate that pupils have to wait to attend the Language Centres due to capacity.
- Questions were raised as to the challenges foreseen in progressing Holyhead High School from Category T3 to Category C3. The Director of Education, Skills and Young People responded that there is a commitment within Ysgol Uwchradd Caergybi to progress with the transition of ensuring that pupils receive their education through the medium of Welsh from Year 7 onwards. The continued monitoring and consultation with parents are essential to alleviate any concerns that may arise.
- Reference was made that the Church School in Holyhead is within Category 2 and questions were raised as to whether there is provision to progress the school into Category 3. The Director of Education, Skills and Young People responded that the Church school has been placed in Category 3 following the hard work of the school. The other school within the Authority that is currently a Category 2 school is the Foundation School and there is a commitment within the school to ensure that both languages are taught with an appointment of a teacher to focus on the Welsh language provision which is part of their development plan to increase the use of the Welsh language within the school.
- Questions were raised as to what extent is the Welsh in Education Strategic Plan on track and likely to achieve what is required? The Director of Education, Skills and Young People responded that there are challenges within the Strategic Plan to address the targets expected. Welsh Government's Welsh Language Strategy has set a target of 1 million Welsh speakers by 2050 which is a challenge within the Education sector as there is a high level of non-Welsh speakers' people moving into the Island. Census records have also shown that there is a decrease in people speaking Welsh within the household. However, there is strong evidence within the schools on the Island that the Welsh language is paramount to the education of children. The Chief Executive said that the Census records show that there are 70% of the population of the Island have the awareness of the Welsh language compared to 25% in other areas of Wales. He noted that the target of 1 million of Welsh speakers by 2050 will be challenging and partner organisations needs to be aware that policies and legislation together with funding is important to match the targets.

- Reference was made that when children return to schools following the six weeks summer holiday period, they seem to have reverted to speaking English with each other. Questions were raised as to the provision available for parents to learn Welsh so that they can support their children in speaking Welsh within the home. The Director of Education, Skills and Young People responded that there are courses available through the Canolfan Bedwyr within Bangor University and other provisions provided to learn Welsh is advertised within the schools with some schools affording the provision to learn Welsh within the schools.
- Reference was made that the Urdd National Eisteddfod will be held on Anglesey in 2026. Questions were raised as to whether the promotion of the Urdd Eisteddfod coming to Anglesey can be incorporated into the Strategic Plan. The Director of Education, Skills and Young People responded that it will be an opportunity to highlight the progression of the Welsh language within the Island when the Urdd National Eisteddfod will be held on Anglesey in 2026 and can be included within the Strategic Plan. Working in partnership with organisations involved with children and young people is paramount to the success of the promotion of the language. He noted that it will be an opportunity for non-Welsh speaking families to attend the Eisteddfod.

It was RESOLVED to note the update on Anglesey WESP 2022-2023 data and the proposed method of sharing this information.

ACTION : As noted above.

6 COMMITTEE NOMINATION - FINANCE SCRUTINY PANEL

Submitted – a report by the Scrutiny Manager in respect of the above.

It was RESOLVED to appoint Councillor Derek Owen to serve on the Finance Scrutiny Panel.

7 FORWARD WORK PROGRAMME 2024/2025

The report of the Scrutiny Manager setting out the Partnership and Regeneration Scrutiny Committee's indicative Forward Work Programme for 2024/2025 was presented for consideration.

It was RESOLVED:-

- **To agree the current version of the forward work programme for 2024/2025;**
- **To note progress thus far in implementing the forward work programme.**

**COUNCILLOR DYLAN REES
CHAIR**

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PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

Minutes of the hybrid meeting held on 10 July 2024

PRESENT: Councillor Dylan Rees (Chair)
Councillor Gwilym O Jones (Vice-Chair)

Councillors Non Dafydd, Jeff M Evans, Euryrn Morris, Pip O'Neill, Derek Owen, Margaret Murley Roberts, Ken Taylor and Sonia Williams

Portfolio Member

Councillor Carwyn Jones – Portfolio Member for Corporate & Customer Experience (for item 5)

IN ATTENDANCE: Chief Executive,
Deputy Chief Executive,
Director of Social Services,
Head of Adults' Services,
Scrutiny Manager,
Scrutiny Officer (EA),
Committee Officer (MEH).

APOLOGIES: Councillor John I Jones

Mrs Wenda Owen – The Church in Wales;
Mrs Gillian Thompson – Parent Governor – Primary Schools;
Mr John Tierney – The Roman Catholic Church

Portfolio Members

Councillor Neville Evans – Portfolio Member for Leisure, Tourism and Maritime;

Head of Democracy;

Ms Dawn Docx – Chief Fire Officer, North Wales Fire & Rescue Service (for item 3).

ALSO PRESENT: Gwynedd and Anglesey Public Services Board Programme Manager (ST) (for Item 5 only).

Mr Stewart Forshaw, Mr Anthony Jones and Mr Eilian Roberts – North Wales Fire and Rescue Service (for item 3 only).

Mr Jason Killens and Ms Estelle Hitchon – Welsh Ambulance

Services (for item 4 only)

Portfolio Members

Councillor Gary Pritchard – Deputy Leader and Portfolio Member for Children, Youth & Housing Services;

Councillor Dafydd Roberts – Portfolio Member for Education and Welsh Language;

Councillor Dafydd R Thomas – Portfolio Member for Highways, Property and Waste;

Councillor Robin Williams – Deputy Leader and Portfolio Member for Finance;

1 APOLOGIES

As noted above.

2 DECLARATION OF INTEREST

Councillor Jeff Evans declared a personal interest in respect of Item 3 – North Wales Fire & Rescue Service.

Councillor Euryrn Morris declared a personal interest in respect of Item 5 – Gwynedd & Anglesey Public Services Board – Annual Report 2023/2024 as he is employed by Gwynedd Council.

Councillor Dylan Rees declared a personal interest in respect of Item 3 – North Wales Fire & Rescue Service as he is the Chair of the North Wales Fire & Rescue Authority. Councillor Rees expressed that he considered that whilst the declaration was a personal interest, it was appropriate for him to leave the meeting during discussion of the item.

3 NORTH WALES FIRE & RESCUE SERVICE

As the Chair had declared an interest and left the meeting the Vice-Chair took the Chair for this item only.

Councillor Margaret M Roberts was elected to serve as Vice-Chair for this item only.

The Vice-Chair in the Chair welcomed Mr Stewart Forshaw, Deputy Chief Fire Officer, Mr Anthony Jones, Head of Planning, Performance and Transformation and Mr Eilian Roberts, Area Manager from the North Wales Fire & Rescue Service to the meeting.

A presentation was received by the Deputy Chief Fire Officer as regards to the North Wales Fire and Rescue Service profile, Anglesey Fire Stations, Local

Authority Funding, Partnership Working, Business Fire Safety and Community Engagement.

The following were points of discussion by the Committee:-

- The Vice-Chair ascertained the potential challenges the Fire & Rescue Service would face if both bridges across the Menai Straits were to close, and an emergency was to occur on the Island. The Area Manager responded that occurrences of closure of the bridges have occurred due to high winds, and it is concerning that this will occur more frequently due to weather patterns due to climate change. He noted that as a Fire & Rescue Service it is important to put pressure for a third crossing across the Menai Straits. The Chief Executive appreciated the support of the Fire & Rescue Service for the Authority's campaign for a third bridge as the resilience of the bridges are concerning as the population of the Island increases immensely during the holiday season, and the Port of Holyhead, which is the busiest port in Wales. He noted that any data and examples the Fire & Rescue Service could afford will support and strengthen the campaign for a third bridge.
- Reference was made that the majority of Fire Stations on Anglesey are listed as as 'on-call' only with a low percentage rate of daytime availability. Questions were raised as to what extent does this pose a risk to residents and what plans are in place to improve availability across the Island to the future. The Deputy Chief Fire Officer responded that daytime availability of Fire Officers can be a challenge but on average the response time to a fire occurrence on Anglesey is 13 minutes. The Holyhead Fire Station is available each day with support of a second appliance from the mainland. He noted that an Emergency Cover Review was undertaken by the Fire & Rescue Service recently and one of the options put forward to the Fire Authority was to turn the Llangefni Fire Station into daytime availability station, but it was rejected. However, work is currently being undertaken to consider where the 3 most suitable locations could be identified for full-time availability across North Wales. Further questions were raised as to the difficulties within recruitment of people within rural areas. The Deputy Chief Fire Officer said that recruiting from rural areas can be a challenge especially with daytime availability. The Emergency Cover Review considered affording full time Fire Stations within rural areas to give sustainability and job opportunities within the communities, and especially within Welsh speaking areas.
- Questions were raised as to whether the Fire & Rescue Service attend schools and colleges to promote career pathways within the Fire Service. Further questions were raised as to whether engagement with local businesses is undertaken to release staff who are considering a role within the Fire Service on a part-time basis. The Deputy Chief Fire Officer responded that there is a continued recruitment process within the Fire & Rescue Service and there is also a commitment to attract women to be part of the service. He further said that it is a challenge for businesses to be able to release staff during the daytime due to financial constraints. The Fire & Rescue Service affords a successful Fire Cadet opportunity in Menai Bridge for young people between 12 and 16 to achieve Level 1 to 3 Award in the Fire & Rescue Service. The Deputy Chief Fire Officer referred to the Phoenix Project, where young people are released from school for a week to undertake worthwhile activities that will

assist in the integration and respect of the individuals within their communities and the roles and opportunities within the Fire Service.

- Questions were raised as to the career progression within the Fire & Rescue Service. The Deputy Chief Fire Officer responded that the Fire & Rescue Service will be advertising for career opportunities within the next week. He noted that a career within the Fire & Rescue Service is worthwhile and career progression is encouraged within the Service. Further questions were raised that there seems to be a high level of retained and volunteering roles within the North Wales Fire & Rescue Service. The Deputy Chief Fire Officer responded that retained roles are mainly within the Fire Stations on Anglesey but with full-time Fire Fighters located within the Holyhead Fire Station.
- Questions were raised as to how North Wales Fire & Rescue Service are dealing with false alarms and what percentage of false alarms are chargeable. The Deputy Chief Fire Officer responded that false alarms are mainly within business settings and are not chargeable.
- Reference was made during the presentation that partnership planning and delivery of exercises on the Wylfa site. Questions were raised as to which other areas is it intended to arrange exercises. The Area Manager responded that localised exercises are undertaken on a regular basis and large-scale exercises are undertaken in RAF Valley and on the Wylfa site with multiple other organisations. The Port of Holyhead is also within the localised exercise programme where regular exercises are undertaken. Training is also undertaken as regards to potential large-scale flooding and exercises are undertaken on the Menai Straits. The Deputy Chief Fire Officer said that the Fire Service has a duty under the Fire & Rescue Services Act to collect and maintain risk information on known risks; Fire Officers regularly review the risks of sites i.e. Holyhead Port. The Chief Executive raised that questions have been raised at a previous meeting of this Committee as to the fire risk at Newborough Forest and the ability of the emergency services to reach the forest due to traffic issues experienced, especially during the holiday season with people visiting the area. The Area Officer responded that tactical plans are in place to ensure that the Fire Services can respond to incidents that may arise and specialised vehicles attend such incidents. He further said that regular visits are undertaken to the Newborough Forest site together with other agencies such as NRW.
- Reference was made to concerns that due to the geographical rural areas of the Island that the Fire Services could not attend within the specified 20 minutes respond time with the potential of risk of loss of lives. The Deputy Chief Fire Officer responded that the areas that are harder to reach within the specified 20 minutes respond time, fire engines from the mainland will also assist the crews on the Island. He referred that the purpose of the Emergency Cover Review consultation was to review and improve the procedures the Fire Service currently provides and changing duty systems within the 'whole-time' fire stations to release full-time fire fighters to work within rural area. The Deputy Chief Fire Officer further said that 18 fire engines are available daily within the region. Fire Engines can also be moved into more strategic locations if the need arises.

It was RESOLVED to thank the representative from the North Wales Fire and Rescue Service for attending the meeting.

4 WELSH AMBULANCE SERVICES UNIVERSITY NHS TRUST

The Chair welcomed Mr Jason Killens, Chief Executive of the Welsh Ambulance Services, and Ms Estelle Hitchon, Director of Partnerships and Engagement, to the meeting.

The following were points of discussion by the Committee:-

- Questions were raised as to how long patients on Anglesey wait for an ambulance to respond following an emergency call and what plans are in place to improve the respond times. The Chief Executive of the Welsh Ambulance Services responded that it is dependent as to the category of the emergency call and from where the ambulance is responding to the call. He noted that on average the ambulances will not respond from the Ambulance Station but from an Emergency Department when they have concluded an emergency response to another patient. The respond time for patients who are categorised as requiring emergency assistance (category red) i.e. heart attack, seizures, and unconscious patients, is 8 minutes in 65% of calls. The target, at present, nationally and locally is currently not been achieved with a response time up to 10 minutes, which does vary, during the day and evenings. The Chief Executive further said that funding from Welsh Government has seen the Ambulance Services investing considerably over the last 4 years in the recruitment of over 400 front line clinicians to the service. However, emergency calls categorised as life-threatening, have doubled and there have been significant delays in handing over patients to Emergency Department across the Betsi Cadwaladr Health Board. Whilst the Ambulance Service has invested to improve the service to increase efficiency, with Paramedics and Clinicians within communities that do not need an ambulance to take patients into hospital, the pressure on the Ambulance Service continues. The Director of Partnerships and Engagement said that development of staff is taking place on the Island with Emergency Medical Technicians training to become Paramedics. 2 Paramedics have also joined the team on Anglesey which will allow for patients to have fully qualified staff to attend and to be able to prevent people from going into hospital. Further questions were raised that some patients are having to wait for hours for an ambulance to attend. The Chief Executive agreed that some patients who have no life-threatening illnesses are having to wait long periods of time for an ambulance to attend and waiting outside A+E departments. However, this is the reflection of the situation that exists across the emergency care and adult social care services.
- Questions were raised as to what the arrangements for prioritising requests are when there is significant demand on the Ambulance Service. The Chief Executive responded that all emergency 999 calls are categorised on the time that the emergency service will respond. There are long delays in the transfer of patients into A+E departments with queues of ambulances waiting outside which results in further delays to respond to additional emergencies that the ambulance service receives. The delays in transferring patients are a result of problems with the flow within the hospitals, with patients who are medically fit to be discharge taking up beds. This is due to problems within the adult social care system which is under pressure to provide care packages for patients to return home.

- Questions were raised as to the average waiting times in an ambulance outside A+E at Ysbyty Gwynedd and how do waiting times compare with other area. Further questions were raised as to what degree could joint working with social care alleviate or decrease waiting times. The Chief Executive responded that the target time for the transfer of patients into A+E's is 15 minutes and an expectation that the ambulance crew would have 15 minutes to clean and prepare for their next patient. However, the transfer and preparedness for the next patients is on average 2 hours across Wales but North Wales is a challenge area for transfer of patients into hospital. He further said that there are, on average, 1,500 patients every day, across Wales that should be cared for safely within the local communities. The Director of Partnerships and Engagement said that both the Health Board and Social Services Departments are facing increased demands for social care and the need for patient safety within their home environment. Reference was made by the Committee as regards to other patient alternative transport providers i.e. Môn Medics and Medic 1. Questions were raised whether these providers could alleviate the waiting time for the Ambulance Service to attend patients. The Chief Executive responded that whilst the Ambulance Service responds to emergency 999 calls it also provides services to transfer patients and non-emergency patient care. The Ambulance Service also provides the urgent care system NHS 111. Volunteers are used extensively across North and West Wales with regards to the non-emergency transfer system for patients to attend out-patients planned appointments. Volunteers who are trained and equipped by the Ambulance Service as First Responders and Welfare Responders within local communities are available for life threatening emergencies whilst waiting for the ambulance to arrive. He referred to the non-NHS providers which has a limited capacity. The Ambulance Services does not routinely use non-NHS providers for emergency activity due to the quality and safety of the services provided compared to the standard that is required. He highlighted that having additional ambulances to take patients to A+E departments is not the solution to alleviate the problems encountered in waiting times.
- Questions were raised as to the percentage of Ambulance Services' staff working with patients on Anglesey who can speak Welsh. The Chief Executive responded that staff are encouraged and supported to speak and learn Welsh across the region. The Director of Partnerships and Engagement said that the Ambulance Service has recently been incorporated within the Well-being and Generations Act and the priorities will be as to how to develop staff locally and encouraging young people into the Ambulance Service as a career across the service.

The representatives from the Wales Ambulance Service needed to attend another meeting and they agreed that they would send written response to the remaining questions the Committee wished them to respond.

It was RESOLVED to thank the representatives from the Wales Ambulance Service for attending the meeting.

ACTION : That the remaining questions by the Committee be forwarded to the Chief Executive of the Welsh Ambulance Service for a written response.

5 GWYNEDD AND YNYS MÔN PUBLIC SERVICES BOARD ANNUAL REPORT: 2023/24

Submitted – a report by the Chief Executive for consideration by the Committee.

The Chair said that the Portfolio Member for Corporate and Customer Experience would present the report as the Leader of the Council, Councillor Llinos Medi, has resigned as Leader as she has been elected as the Member of Parliament for Ynys Môn. The Committee congratulated Councillor Llinos Medi on her election and paid tribute to her work for the benefit of the residents of Ynys Môn.

The Portfolio Member for Corporate and Customer Experience said that he wished to thank Councillor Llinos Medi for the work she has incorporated into the Public Services Board. He noted that the report reflects what has been achieved as a Board to improve the well-being of communities during the period 2023/2024. The Well-being of Future Generations (Wales) Act 2015 places a duty on public bodies to improve the social, economic, environmental, and cultural well-being of Wales. The Act also established the Public Services Boards with representation from public bodies and the third sector. He referred to the Gwynedd and Anglesey Public Services Board well-being aims to mitigate the effects of poverty; improve the achievement of children and young people and support communities to work towards zero net. The Portfolio Member for Corporate and Customer Experience further said that the priorities align with the Well-being Plan and objectives of the Public Services Board with regards to the Healthy Weight Plan and the Welsh Language. He gave examples of the work achieved by the Board over the last year which were incorporated within the report.

The following were points were discussed by the Committee:-

- Reference was made that the Annual Report discusses the first year of the Well-being Plan : 2023-2028. Questions were raised as to what added value was introduced by working in partnership. The Gwynedd & Anglesey Public Services Board Programme Manager responded that all the Board Members have shown a willingness to work in partnership within the Public Services Board to improve the priorities and well-being of the residents of Gwynedd and Anglesey. The partner organisations can share experiences which have seen immense improvement over the years. She gave examples of the work undertaken by the Board in addressing the challenges of organisations in the recruitment and retention of Welsh speaking staff and 17 organisations have shared their good practice in the recruitment of staff. Questions were raised about whether the pay structure could be a reason why young people are leaving the Island. The Programme Manager responded that the pay grades for employment was not the main reason why people were not applying for posts within the 17 organisations that were consulted with. Many of the problems in recruitment are practical reasons i.e. as to how the job description has been complied which might result in people thinking that their Welsh ability is not up to the required language skills. The Programme Manger further referred to the Active Travel Plan that has been discussed within the Board and the Isle of Anglesey County Council has been leading on the work and have shared good practice with other organisations within the Board.

- Questions were raised as to how the Public Services Board fits into the complex regional partnership structures and maximise collaboration to avoid duplication on many of its workstreams. The Programme Manager responded that the Gwynedd and Anglesey Public Board is determined not to duplicate the workstreams of the partner organisations. She gave an example that the Board has adopted a whole system approach to the Healthy Weight priority and incorporated the work of the RPB to add value to the work undertaken and to avoid duplication and ensure added value. The Programme Manager referred to the work undertaken as regards to the Welsh Language and work has been undertaken with the ARFOR project and the Welsh Language Commissioner to contribute to increasing opportunities and to improve the use of the Welsh language. The Portfolio Member for Corporate & Customer Experience referred that partner organisations have shared the work they have undertaken as regard to 'zero net' which supports the Public Services Board to share experiences and examples of good practice.
- Questions were raised as to what opportunities, challenges and risks face the Public Services Board going forward. The Programme Manager gave examples of the joint-lobbying of the Board on strategic issues i.e. an invitation has been given to Mr Ken Skates AM, the Cabinet Secretary for North Wales and Transport, to the next meeting of the Public Services Board to discuss the potential of a third crossing over the Menai Straits. She referred that Rural Travel Network is an issue within rural communities. She further referred to challenges faced by the Board in attracting financial resources regionally and the Board need to be at the forefront in attracting regional funding. The Programme Manager referred to the risks of duplication as has been reported earlier within the meeting.
- Questions were raised as to what extent has the cost-of-living crisis been seen to have an impact on the ability of the Public Services Board's partners to deliver against the key targets. The Programme Manager responded that the cost-of-living crisis has had a significant effect on the work of the Board. The priorities of the Well-being Plan have been put in place to recognise the effect of the cost-of-living crisis within local communities.

It was RESOLVED to accept the Annual Report for 2023/2024 and to note the progress against the 2023-2028 Well-being Plan which was published in July, 2023.

ACTION : As noted above.

6 COMMITTEE FORWARD WORK PROGRAMME - 2024/2025

The report of the Scrutiny Manager setting out the Partnership and Regeneration Scrutiny Committee's indicative Forward Work Programme for 2024/2025 was presented for consideration.

It was RESOLVED:-

- **To agree the current version of the forward work programme for 2024/2025;**

- **To note the progress thus far in implementing the forward work programme.**

**COUNCILLOR DYLAN REES
CHAIR**

**COUNCILLOR GWILYM O JONES
VICE-CHAIR IN THE CHAIR FOR ITEM 3 ONLY**

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CWESTIYNAU YCHWANEGOL GAN AELODAU'R PWYLLGOR SGRIWTINI PARTNERIAETH AC ADFYWIO → GWASANAETHAU AMBIWLANS CYMRU

ADDITIONAL QUESTIONS FROM MEMBERS OF THE PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE → WELSH AMBULANCE SERVICES

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| 1 | <p>Gweler y llythyr ynghlwm os gwelwch yn dda gan Gadair y Pwyllgor Sgriwtini Partneriaeth ac Adfywio at Vaughan Gething, y Gweinidog dros Iechyd a Gwasanaethau Cymdeithasol ar y pryd ym mis Mawrth 2020, mae'r cynnwys yn hunan esboniadwy. Mae'n ymddangos i ni beidio â derbyn ymateb gan Lywodraeth Cymru ond roedd yn union cyn y Pandemig Covid. Deallaf fod Gwasanaeth Tân ac Achub Canolbarth a Gorllewin Cymru'n parhau i weithredu cynllun tebyg i'r peilot CAT o gofio llwyddiant amlwg y cynllun peilot hwn o ran lleddfu'r pwysau ar y galw ar wasanaethau ambiwlans, beth yw eich barn am weithio gyda Gwasanaeth Tân ac Achub Gogledd Cymru a Llywodraeth Cymru i ail gyflwyno'r cynllun CAT?</p> <p><i>Please find attached a letter sent from the Chair of the Partnership and Regeneration Scrutiny Committee to Vaughan Gething, the then Minister for Health and Social Services in March 2020, the contents of which are self-explanatory. It doesn't appear that we received a response from Welsh Government but it was immediately prior to the outbreak of the Covid epidemic. I understand that Mid and West Wales Fire & Rescue Service are still operating a</i></p> | <p>Cyng / Cllr Dylan Rees (Cadair y Pwyllgor / Committee Chair)</p> | <p>O ran y prosiect CAT, roedd yn gydweithrediad peilot yn 2016/17 rhwng WAST, Gwasanaeth Tân ac Achub Gogledd Cymru a Heddlu Gogledd Cymru. Edrychodd ar ffyrdd y gallai'r gwasanaethau gydweithio'n well. Roedd y tîm CAT yn beilot ar gyfer Conwy a Sir Ddinbych ond ehangodd am gyfnod byr i gwmpasu Sir y Fflint. Roedd yn edrych nid yn unig ar gwympiadau (dim anafiadau) ond tra bod y tîm mewn eiddo, byddai'n cwblhau gwiriad diogelwch tân a gwiriad atal trosedd. Nid oedd CAT yn cynnwys Gogledd Gwynedd ac Ynys Môn. Er na pharhaodd y prosiect, mae nifer o fentrau ar waith i gefnogi pobl nad ydynt wedi'u hanafu, gan gynnwys ein gwasanaeth ymateb i gwympiadau a menter ymatebwyr lles cymunedol newydd. Mae'n annhebygol y bydd y fformat CAT blaenorol yn cael ei atgyfodi.</p> <p><i>In respect of the CAT project, it was a pilot collaboration in 2016/17 between WAST, NWFRS and NWP. It looked at better ways of the services</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | <p><i>scheme similar to the CAT pilot. Bearing in mind the obvious success of this pilot in alleviating pressures on the demand for ambulance services, what are your views on working with the North Wales Fire and Rescue Service and Welsh Government to reintroduce the CAT scheme?</i></p> | | <p><i>working together. The CAT team was a pilot for Conwy and Denbighshire but did expand briefly to cover Flintshire. It not only looked at falls (non-injury) but whilst the team were at a property, it would complete a fire safety check and crime prevention check. CAT did not cover North Gwynedd and Anglesey. While the project did not continue, a number of initiatives are in place to support non injured fallers, including our falls response service and new community welfare responders initiative. It is unlikely the previous CAT format will be resurrected.</i></p> |
| 2 | <p>Beth ydych barn ar gefnogi busnesau tebyg i Môn Medics a Medic 1 wrth iddynt gynnig gwasanaeth cludiant i gleifion nad ydynt yn achosion brys ee i gludo cleifion i mewn neu allan o'r ysbyty?</p> <p><i>What is your view about supporting businesses like Môn Medics and Medic 1 as they offer a transport service for non-emergency patients eg transport patients to and from hospital?</i></p> | <p>Cyng / Cllr Non Dafydd</p> | <p>Dros yr ychydig flynyddoedd diwethaf, cwblhawyd gwaith yn llwyddiannus i drosglwyddo holl ddarpariaeth NEPTS Cymru i WAST. Mae WAST yn darparu'r gwasanaethau hyn gan ddefnyddio'r hyn rydym yn cyfeirio ato fel y model lluosogrwydd sy'n cynnwys ein gweithwyr sector cyhoeddus ein hunain, darparwyr preifat trwy ystod o gontractau ad hoc, tymor byr a thymor hwy, a gwirfoddolwyr. Rydym yn credu bod hyn yn cynnig darpariaeth sy'n ymateb i anghenion cleifion a byrddau iechyd, a gefnogir gan drefniadau cadarn ar gyfer sicrhau ansawdd a chanlyniadau, ac sy'n</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>cynnig gwerth am arian. Mae ein dyll o gontractio yn cydymffurfio â gofynion contractio'r sector cyhoeddus, a gall darparwyr dendro am waith o fewn y paramedrau hyn. Pan fydd ein contractau tymor hwy ar fin dod i ben, maen nhw'n cael eu hadolygu a, phe bai'r angen am y ddarpariaeth yn dal i fodoli, cânt eu cynnig am dendr i ddarparwyr masnachol cofrestredig, megis Môn Medics. Mae Môn Medics yn rhan o'r fframwaith 365 ar gyfer ein tendrau. Maent yn ddarparwr newydd, wedi cofrestru dim ond yr hydref diwethaf, ond maen nhw wedi casglu rhywfaint o waith sydd ar gael yn yr ardaloedd lle maen nhw'n gweithredu. Mae gan bob darparwr fanylion ein tîm a gallant gysylltu â ni os oes angen gwybodaeth ychwanegol arnynt ynghylch sut y caiff gwaith ei dendro ac ati.</p> <p><i>Within the last few years, work has been successfully completed to transfer all NEPTS provision for Wales into WAST. WAST delivers these services using what we refer to as the plurality model which includes our own public sector employees, private providers through a range of ad-hoc, short term and longer term</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>contracts, and volunteers. We believe this offers a provision that is responsive to the needs of patients and health boards, is supported with robust quality and outcome oversight arrangements, and offers value for money. Our approach to contracting is undertaken in accordance with public sector contracting requirements, and providers are able to tender for work within these parameters. When our longer term contracts are due to expire they are reviewed and, should the need for the provision still exist, offered out for tender to registered commercial providers, such as Môn Medics. Môn Medics is on the 365 framework that we submit work out to tender on. They are a new provider only being registered last autumn, but have picked up some work which has been made available in the areas in which they operate. All providers have details of our team and are able to contact us should they require additional information about how work is tendered etc.</i></p> |
| 3 | <p>Bu i ni glywed am fachgen yn cael ei drywanu yng Nghaergybi oddeutu blwyddyn ôl. Bu l'w gyfaill ei yrru yn syth i Fangor yn hytrach nag aros am Ambiwylans. Mae'n debyg fod y weithred yma wedi achub bywyd y bachgen.</p> | <p>Cyng / Cllr Non Dafydd</p> | <p>Mae'n anodd gallu gwneud sylwadau ar un achos, ac mae adegau pan allai fod yn fwy priodol i glaf gael ei yrru'n syth i adran achosion brys i gael triniaeth yn lle aros am</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | <p>Beth ydych barn am unigolion yn gyrru cleifion i'r Ysbyty yn hytrach nag aros am ambiwlans?</p> <p><i>We heard reports of a boy being stabbed in Holyhead about a year ago. His friend drove him straight to Bangor rather than waiting for an Ambulance. This action probably saved his life. What is your view of individuals driving patients to the hospital rather than waiting for an ambulance?</i></p> | | <p>ambiwllans i ymateb. Fodd bynnag, byddem bob amser yn annog teuluoedd, gwylwyr neu ffrindiau i ffonio 999 a gofyn am ambiwlans yn y lle cyntaf gan ein bod yn gallu brysbennu ac anfon yr adnodd priodol yn effeithiol. Mae adegau pan nad yr adran achosion brys agosaf o reidrwydd yw'r un fwyaf priodol gan fod gwasanaethau arbenigol yn cael eu darparu mewn mannau eraill (er enghraifft, mae trawladau ar y galon yn derbyn ymyriad arbenigol yn Ysbyty Glan Clwyd). Efallai y byddwn hefyd yn galw ar asiantaethau partner i gynorthwyo, gan gynnwys yr ambiwlans awyr (EMRTS) a all gludo, er enghraifft, cleifion ag anafiadau trawmatig sylweddol, i'r canolfannau trawma mawr yn naill ai Stoke neu Lerpwl. Mewn cyfnodau o waethygu sylweddol, oherwydd lefelau uchel o waith yn y system 999, gall diffyg argaeledd ein hambiwllansys a'n ceir ymateb olygu ein bod hefyd yn darparu cyngor y dylai claf wneud ei ffordd ei hun (os yw'n gallu) i gyflymu derbyn gofal.</p> <p><i>It is difficult to be able to comment on a single case, and there are occasions when it might be more appropriate for a patient to be driven</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>straight to an emergency department for treatment instead of waiting for an ambulance to respond. However, we would always encourage families, bystanders or friends to call 999 and ask for an ambulance in the first instance as we are able to effectively triage and send the appropriate resource. There are occasions whereby the nearest emergency department is not necessarily the most appropriate as specialist services are delivered elsewhere (for example, heart attacks receive specialist intervention at Ysbyty Glan Clwyd). We might also call upon partner agencies to assist, including the air ambulance (EMRTS) who can transport for example, patients with significant traumatic injuries, to the major trauma centres in either Stoke or Liverpool. In periods of significant escalation, through high volumes of work in the 999 system, the lack of availability of our ambulances and response cars, may mean we also provide advice that a patient should make their own way (if they are able) to expedite care.</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| 4 | <p>Deallaf eich bod wedi ystyried symud eich safle ateb ffôn yn bellach i ffwrdd o'r Gogledd Orllewin. Mae'n debyg y byddai hyn yn lleihau y nifer o siaradwyr Cymraeg a fyddai'n ymateb i'r galwadau ffôn. Tybed pa ystyriaethau rydych chi'n eu roi i bwysigrwydd cyfathrebu yn y Gymraeg yn y Gwasanaeth Ambiwylans ac yn benodol wrth ymateb i alwadau ffôn?</p> <p><i>I understand that you have considered relocating your telephone answering site further away from the North West. This would probably reduce the number of Welsh speakers who would respond to phone calls. What considerations do you give to the importance of communicating in Welsh in the Ambulance Service and specifically when answering telephone calls?</i></p> | <p>Cyng / Cllr Non Dafydd</p> | <p>Mewn ymateb i'ch cwestiwn ynghylch y cynnig i symud Canolfan Cyswllt Clinigol Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru (WAST) o Lanfairfechan i Lanelwy a'r effaith bosibl ar y Gymraeg. Mae'r canlynol yn rhoi trosolwg defnyddiol o'r sefyllfa bresennol. Cawn ein llywodraethu gan ofynion Safonau'r Gymraeg mewn llawer o feysydd o'n gwaith, yr ydym yn eu cefnogi ac sy'n ymrwymiad yr ydym yn ei gymryd o ddifrif. Fodd bynnag, am resymau diogelwch clinigol, mae ymdrin â galwadau 999 wedi'i eithrio o'r safonau hynny. Nid yw dyletswyddau statudol o dan Safonau'r Gymraeg yn gosod unrhyw ofyniad cyfreithiol ar yr Ymddiriedolaeth i ateb galwadau 999 yn Gymraeg.</p> <p>O dan Reoliadau Safonau'r Gymraeg (Rhif 7) 2018, Paragraff 35: Nid yw safonau 8 i 10 ac 13 i 16 yn berthnasol i alwadau a wneir i rif ffôn 999.</p> <p>Wedi dweud hyn, rydym yn cydnabod ein bod yn gwasanaethu poblogaeth amrywiol, y bydd llawer ohonynt, yn enwedig mewn rhai ardaloedd o Gymru, yn siaradwyr Cymraeg iaith gyntaf. Ar y sail honno, mae gennym gronfa o</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>siaradwyr Cymraeg ar draws ein tair canolfan cyswllt clinigol sydd ar gael i siarad â galwyr yn eu dewis iaith.</p> <p>Rydym yn gwerthfawrogi ein staff yn fawr, a dyna un rheswm pam yr ydym am ddarparu amgylchedd gwaith llawer gwell iddynt, gan gydnabod bod canolfan Llanfairfechan y tu hwnt i gyflwr economaidd ac nad yw bellach yn rhoi digon o le inni ddiwallu ein hanghenion. Rydym hefyd yn gwerthfawrogi bod symudiad arfaethedig yn cyflwyno heriau logistaidd i rai cydweithwyr, yn enwedig y rhai sy'n byw yn rhannau mwyaf gorllewinol Gogledd Cymru.</p> <p>Ar y sail honno, rydym wedi ymgymryd â dau beth. Yn gyntaf, rydym wedi cynnal asesiad o'r effaith ar gydraddoldeb yn edrych ar effaith y newid arfaethedig ar siaradwyr Cymraeg ledled Cymru, yn enwedig gan ein bod yn darparu system genedlaethol (Cymru gyfan) ar gyfer ymdrin â galwadau ac, felly, y gellid ymdrin â galwyr sy'n dymuno sgwrsio yn Gymraeg gan siaradwyr Cymraeg yn ein canolfannau cyswllt clinigol yng Nghaerfyrddin neu Gwmbrân, yn ogystal â rhai yn Llanfairfechan. Yn amlwg, nid</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>ein nod yw darparu gwasanaeth llai i alwyr Cymraeg, er gwaethaf y materion a amlinellwyd yn flaenorol ynghylch yr eithriad dilys o alwadau 999 o Safonau'r Gymraeg.</p> <p>Yn yr un modd, rydym yn cwblhau cynlluniau i ddarparu ar gyfer nifer o'r staff hynny yr effeithir arnynt fwyaf gan symud i weithio o'n canolfan yn Ty'r Wyddfa ym Mangor. Bydd hyn wrth gwrs hefyd yn golygu y bydd cyfran sylweddol o'r staff hynny'n siaradwyr Cymraeg, felly nid ydym yn rhagweld gostyngiad sylweddol yn ein darpariaeth Gymraeg. Yn ogystal, rydym yn parhau i hysbysebu ein swyddi gwag ar gyfer Canolfan Gogledd Cymru gyda'r Gymraeg yn ddymunol i ymgeiswyr a byddwn yn darparu cyrsiau a chefnogaeth i'r cydweithwyr hynny sydd eisiau dysgu Cymraeg.</p> <p>Wrth symud i safle Tŷ Elwy, rydym hefyd yn cydnabod bod Heddlu Gogledd Cymru a Gwasanaeth Tân ac Achub Gogledd Cymru hefyd yn gweithredu yn ardal Llanelwy a bod ganddynt gyfrifoldeb i recriwtio siaradwyr Cymraeg ar gyfer eu gwasanaethau a byddwn felly'n parhau i wneud ymdrech sylweddol i</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>sicrhau bod gennym staff sy'n siarad Cymraeg ar gael yng Ngogledd Cymru ochr yn ochr â'n dwy Ganolfan arall.</p> <p>Bydd yr holl staff yr effeithir arnynt yn cael eu cefnogi drwy broses newid sefydliadol GIG Cymru, sy'n darparu amddiffyniadau i staff ac yn galluogi cydweithwyr i gael sgysiau unigol am eu hamgylchiadau penodol eu hunain.</p> <p>I grynhoi, byddwn yn parhau i weithio drwy asesiadau effaith gyda'n staff a'n Hundebau Llafur i sicrhau ein bod yn deall yn llawn yr effaith ar ddarpariaeth iaith, yn ogystal â chefnogi cydweithwyr gydag unrhyw bryderon a allai fod ganddynt drwy broses newid sefydliadol GIG Cymru.</p> <p><i>In response to your question around the proposed move of the Welsh Ambulance Services NHS Trust (WAST) Clinical Contact Centre from Llanfairfechan to St Asaph and the potential impact on the Welsh language, the following provides a useful overview of the current position.</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>We are governed by the requirements of the Welsh Language Standards in many areas of our work, which we support and which is a commitment that we take very seriously. However, for clinical safety reasons, handling 999 calls is exempt from those standards. Statutory duties under the Welsh Language Standards impose no legal requirement on the Trust to answer 999 calls in Welsh.</i></p> <p><i>Under the Welsh Language Standards (No. 7) Regulations 2018, Paragraph 35: Standards 8 to 10 and 13 to 16 do not apply to calls made to the 999 telephone number.</i></p> <p><i>This said, we recognise that we serve a diverse population, many of whom, particularly in some areas of Wales, will be first-language Welsh speakers. On that basis, we have a pool of Welsh speakers across our three clinical contact centres available to speak to callers in their chosen language.</i></p> <p><i>We greatly value our staff, which is one reason why we want to provide them with a much better working environment, recognising that the</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>Llanfairfechan centre is beyond economic condition and no longer provides us with enough space to meet our needs. We also appreciate that a proposed move presents logistical challenges for some colleagues, particularly those living in the westernmost parts of North Wales.</i></p> <p><i>On that basis, we have undertaken two things. Firstly, we have undertaken an equality impact assessment examining the impact of the proposed change on Welsh speakers across Wales, particularly as we provide a national (all-Wales) system for handling calls and, therefore, callers wishing to converse in Welsh could be handled by Welsh speakers at our clinical contact centres in Carmarthen or Cwmbran, as well as those in Llanfairfechan. Clearly, our aim is not to provide a reduced service for Welsh callers, despite the issues previously outlined regarding the valid 999 call exemption from the Welsh Language Standards.</i></p> <p><i>Similarly, we are finalising plans to accommodate a number of those staff most affected by the move to work from our Snowdon House base in Bangor. This will of course also</i></p> |

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| | | | <p><i>mean that a significant proportion of those staff will be Welsh language speakers, so we do not envisage a significant reduction in our Welsh language provision. In addition, we continue to advertise our vacancies for the North Wales Centre with Welsh language as desirable for applicants and will provide courses and support for those colleagues who want to learn Welsh.</i></p> <p><i>In moving to the Ty Elwy site, we also recognise that North Wales Police and North Wales Fire and Rescue also operate in the St Asaph area and have a responsibility to recruit Welsh language speakers for their services and we will therefore continue to place significant effort to ensure we have Welsh speaking staff available in North Wales alongside our other two Centres.</i></p> <p><i>All affected staff will be supported through NHS Wales' organisational change process, which provides protections for staff and enables colleagues to have individual conversations about their own specific circumstances.</i></p> <p><i>In summary, we will continue to work through impact assessments with our staff and Trade</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <i>Unions to ensure we fully understand the impact on language provision, as well as supporting colleagues with any concerns they may have through NHS Wales' organisational change process.</i> |
| 5 | <p>Bu i chi grybwyll y "first responders". Mi wn fod y pwysau ar y gwasanaeth gwirfoddol yma yn drwm mewn ardaloedd tebyg i bellafion Pen Llŷn. Beth ydy cyfartaledd oed y gwirfoddolwyr yn gweithredu fel "first responders" ym Môn a Gwynedd? Faint o oriau ar gyfartaledd mae nhw'n gwirfoddoli? Ac os yn oedrannus, sut ydych yn cynllunio i recriwtio gwirfoddolwyr newydd?</p> <p><i>You referred to the "first responders". I am aware that the pressure on this voluntary service is significant in areas like rural Llŷn Peninsula. What is the average age of the volunteers acting as "first responders" on Anglesey and Gwynedd? How many hours do they volunteer on average? And if elderly, how do you plan to recruit new volunteers?</i></p> | Cyng / Cllr Non Dafydd | <p>Mae gennym nifer sylweddol o wirfoddolwyr ledled Cymru sy'n ymgymryd â rolau amrywiol i gefnogi Gwasanaeth Ambiwlans Cymru. Mae'r rolau hyn yn cynnwys ein gyrwyr ceir gwirfoddol sy'n cludo cleifion yn bennaf i apwyntiadau ysbyty, ymatebwyr lles cymunedol sy'n cynnal arsylwadau sylfaenol ar gleifion yn y gymuned ac ymatebwyr cyntaf yn y gymuned sy'n ymateb i alwadau 999 gan gynnwys argyfyngau sy'n bygwth bywyd.</p> <p>Ar draws Ynys Môn a Gwynedd yn benodol, ar hyn o bryd mae gennym 41 o Ymatebwyr Cyntaf yn y Gymuned (CFRs). Nid ydym yn cadw data ar oedran gwirfoddolwyr, er y gall Ymatebwyr Cyntaf yn y Gymuned wirfoddoli os ydynt dros 18 oed. Nid oes gennym derfyn oedran uchaf ar gyfer gwirfoddoli gan y byddai hyn yn cael ei asesu ar allu'r gwirfoddolwr i gyflawni'r rôl. Mae ein hyfforddiant yn cael ei</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>gynllunio'n flynyddol gydag agwedd deg a chytbwys tuag at gyrsiau ledled Cymru er mwyn cynnal argaeledd gwirfoddolwyr. Mae gennym ddau gwrs arall ar y gweill ar draws Ynys Môn a Gwynedd eleni.</p> <p>Mae gennym hefyd bartneriaeth gydag RAF y Fali ar Ynys Môn sy'n gweithredu timau Ymatebwyr Cyntaf yn y Gymuned ac Ymatebwyr Lles Cymunedol.</p> <p>Mae ein holl wirfoddolwyr wedi ymrwymo i Gytundeb Gwirfoddolwyr sy'n amlinellu isafswm o 16 awr y mis o ymrwymiad gwirfoddol. Mae hyn er mwyn sicrhau bod ein gwirfoddolwyr yn cynnal eu sgiliau clinigol ac yn lliniaru'r risg y bydd sgiliau'n pylu. Ar gyfer ein 41 CFR ar Ynys Môn ac yng Ngwynedd, mae hyn yn cyfateb i isafswm o 656 awr y mis ar Ynys Môn ac yng Ngwynedd.</p> <p>Ar gyfer ein gyrwyr ceir gwirfoddol, rydym yn tueddu i weld demograffeg gwahanol ac er nad ydym yn casglu data ar oedran yn rheolaidd, oedran cyfartalog ein gyrwyr VCS yw tua 67 oed. Ar hyn o bryd mae gennym 11 o yrwyr ceir</p> |

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| | | | <p>gwirfoddol ar draws Gwynedd ac Ynys Môn, ac ym mis Gorffennaf 2024 cwblhawyd 13,596 milltir ar gyfartaledd o 1236 fesul gyrrwr. Ar hyn o bryd rydym wrthi'n recriwtio yn y maes hwn i wella'r darpariaethau trafndiaeth yn y rhanbarth.</p> <p><i>We have a significant number of volunteers across Wales who undertake various roles in support of the Welsh Ambulance Service. These roles include our volunteer car drivers who mainly transport patients to hospital appointments, community welfare responders who undertake basic observations on patients in the community and community first responders who respond to 999 calls including life threatening emergencies.</i></p> <p><i>Across Anglesey and Gwynedd specifically, we currently have 41 active Community First Responders (CFRs). We do not hold data on volunteer ages, although Community First Responders can volunteer from the age of 18 years old. We do not have an upper age limit for volunteering as this would be assessed on capability of the volunteer to fulfil the role. Our</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>training is planned annually with a fair, balanced approach to courses across Wales to maintain volunteer availability. We have two more remaining courses planned across Anglesey and Gwynedd this year.</i></p> <p><i>We also have a partnership with RAF Valley on Anglesey that operate a Community First Responder and Community Welfare Responders teams.</i></p> <p><i>All our volunteers have signed up to a Volunteer Agreement that outlines a minimum of 16 hours a month of volunteer commitment. This is to ensure our volunteers maintain their clinical skills and mitigates risk of skill fade. For our 41 Anglesey and Gwynedd CFRs, this equates to a minimum of 656 hours per month in Anglesey and Gwynedd.</i></p> <p><i>For our volunteer car drivers, we do tend to see a different demographic and whilst we do not routinely collect data on age, the average age of our VCS drivers is approximately 67 years. We currently have 11 volunteer car drivers across Gwynedd and Anglesey, and In July 2024 they</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <i>completed 13,596 miles an average of 1236 per driver. We are currently actively recruiting in this area to improve the transport provisions in the region.</i> |
| 6 | <p>Pa ganran o staff y Gwasanaethau Ambiwylans yn gweithio gyda chleifion ar Ynys Môn sy'n gallu siarad Cymraeg?</p> <p><i>What percentage of Ambulance Services' staff working with patients on Anglesey can speak Welsh?</i></p> | <p>Cyng / Cllr Gwilym Owen Jones (Is-gadair y Pwyllgor / Committee Vice-chair)</p> | <p>Nid ydym yn cadw'r data hwn. Mae cofrestru cymhwysedd iaith yn faes dewisol ar ein systemau ac felly ni allem roi ffigur yn ddibynadwy. Fodd bynnag, mae'n resymol dweud y byddai cyfran sylweddol o'n staff yng Ngogledd Orllewin Cymru yn siaradwyr Cymraeg, i lefelau amrywiol o ruglder.</p> <p><i>We do not hold this data. Registering of language competency is an optional field on our systems and therefore we could not reliably give a figure. However, it is fair to say that a significant proportion of our staff in North West Wales would be Welsh speakers, to varying levels of fluency.</i></p> |
| 7 | <p>Faint o gleifion sy'n mynd i'r Adran Frys sydd naill ai'n methu gweld meddyg neu ddim yn ffonio meddyg sydd wedi hynny'n effeithio ar yr amser disgwyl?</p> <p><i>How many patients that go to A & E are a result of not being able to see a doctor or have not phoned a doctor which in turn has impacted on waiting times?</i></p> | <p>Cyng / Cllr Sonia Williams</p> | <p>Nid ydym mewn sefyllfa i fesur hyn fel gwasanaeth ambiwlans. Efallai ei fod yn gwestiwn gwell i gydweithwyr ym Mwrdd Iechyd Prifysgol Betsi Cadwaladr.</p> <p><i>We are not in a position to quantify this as an ambulance service. It may be a question better</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <i>posed to colleagues at Betsi Cadwaladr University Health Board.</i> |
| 8 | <p>Pa ganran o alwadau am ambiwlans fyddai'n fwy priodol i Feddyg Teulu ymateb iddynt?</p> <p><i>What percentage of calls for an ambulance would have been more appropriate for a GP to respond to?</i></p> | <p>Cyng / Cllr Sonia Williams</p> | <p>Rydym yn cydnabod bod y pwysau a brofir gan gydweithwyr mewn gofal sylfaenol weithiau yn arwain at gleifion yn cysylltu â 999. Mae gennym nifer o ffyrdd y gallwn eu defnyddio i helpu, gan nad oes angen triniaeth ysbyty ar bob claf. Mae ein timau Gofal Integredig yn cynnwys clinigwyr profiadol fel parafeddygon a nyrsys. Maen nhw'n edrych ar y digwyddiadau wrth iddyn nhw ddod i mewn ac yn dewis cleifion i'w ffonio'n ôl. Yn dilyn asesiad clinigol strwythuredig, un o'r canlyniadau yw atgyfeirio'r claf yn uniongyrchol i ofal sylfaenol am driniaeth barhaus neu asesiad pellach. Yn WAST, ers 1 Ionawr 2024 mae ein desg gymorth clinigol wedi atgyfeirio 2074 o gleifion i ofal sylfaenol (o fewn oriau a thu allan i oriau), yn ardal Bwrdd Iechyd Betsi Cadwaladr. Yn ogystal, mae gennym nifer cynyddol o uwch ymarferwyr parafeddygol, y mae llawer ohonynt yn cylchdroi i ofal sylfaenol fel rhan o'u dyletswyddau i gynorthwyo gyda gwaith integredig gyda gofal sylfaenol. Ar gyfer y cleifion mae'n nhw'n eu gweld, nid oes angen</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>gofal ysbyty ar hyd at 70% ohonyn nhw. O safbwynt WAST, nid oes unrhyw alwadau amhriodol oherwydd drwy'r systemau 999 ac 111 rydym yn ddrws i ofal mewn argyfwng, gofal brys a gofal heb ei drefnu. Mater i ni yw gweithio mewn cydweithrediad agos â phartneriaid ar draws GIG Cymru i sicrhau bod llwybrau sy'n canolbwyntio ar y claf ar agor i'n clinigwyr eu defnyddio.</p> <p><i>We acknowledge that sometimes the pressure experienced by colleagues in primary care leads to patients contacting 999. We have a number of avenues we can use to help, as not every patient requires hospital treatment. Our Integrated Care teams include experienced clinicians such as paramedics and nurses. They look at the incidents as they come in and select patients to call back. Following a structured clinical assessment, one of the outcomes is to refer the patient directly to primary care for ongoing treatment or further assessment. In WAST since January 1st 2024 our clinical support desk has referred 2074 patients to primary care (both in hours and out of hours), within the Betsi Cadwaladr Health Board area. In addition, we</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>have a growing number of advanced paramedic practitioners, many of whom rotate into primary care as part of their duties to assist with integrated working with primary care. For the patients they see, up to 70% do not require hospital care. From a WAST perspective, there is no inappropriate call as through both the 999 and 111 systems we are a door to emergency, urgent and unscheduled care. It is up to us to work in close collaboration with partners across NHS Wales to ensure patient centred pathways are open for our clinicians to access.</i></p> |
| 9 | <p>Beth ydy canran yr unigolion sy'n cael eu cludo i'r ysbyty sydd wedyn yn cael mynediad i ward?</p> <p><i>What percentage of individuals conveyed to hospital are then admitted onto a ward?</i></p> | <p>Pennaeth Gwasanaethau Oedolion Head of Adults' Services</p> | <p>Nid ydym yn cadw'r data hwn. Unwaith y caiff gofal ei drosglwyddo i'r ysbyty sy'n derbyn, nid oes gennym unrhyw ffordd ystyrlon o olrhain cynnydd y claf hwnnw drwy'r system ysbytai.</p> <p><i>This is data that we do not hold. Once care is transferred to the receiving hospital, we have no meaningful way of tracking the progress of that patient through the hospital system.</i></p> |

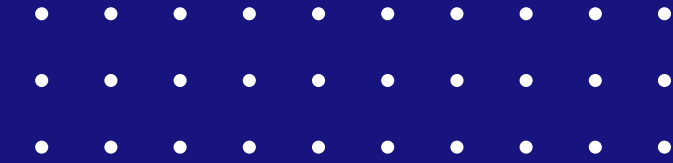
| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| 10 | <p>Pa ganran o unigolion sy'n cael eu gweld gan barafeddyg nad ydynt wedi hynny'n cael eu cludo i'r ysbyty?</p> <p><i>What percentage of individuals seen by a paramedic are not conveyed to hospital?</i></p> | <p>Pennaeth Gwasanaethau Oedolion Head of Adults' Services</p> | <p>Ar gyfer y flwyddyn o fis Ebrill i fis Mawrth 2023/24, cafodd 6460 o alwadau 999 ymateb i leoliad, gyda chlinigydd WAST yn gweld y claf. 2097 o ddigwyddiadau a arweiniodd at beidio â chludo'r claf i'r ysbyty (32.4%). Dros yr un amser fodd bynnag, lle'r oedd y clinigwr a ymatebodd gyntaf yn Uwch Ymarferydd Parafeddygol (APP) yna'r gyfradd na chafodd eu cludo oedd 52.4%. O'r digwyddiadau hyn, lle mai APP oedd yr ymateb cyntaf, roedd 6% wedi'u categorio'n flaenoriaeth goch a 47.2% yn oren 1, sef y ddwy flaenoriaeth uchaf o ran categorio galwadau. Yn ogystal, yn ystod y cyfnod diwethaf hwn, cafodd 8.7% o'r holl alwadau 999 ar Ynys Môn eu cau trwy'r broses ymgynghori a chau, gan barafeddyg neu nyrs yn gweithio yn yr ystafell reoli mewn asesiad clinigol o bell. I roi cymhariaeth, rhwng mis Ebrill 2018 a mis Mawrth 2019, roedd y ffigwr hwn yn 1.5%.</p> <p>Ar hyn o bryd mae APPs yn cael eu hanfon i alwadau yn seiliedig ar set "cod" wedi'i diffinio ymlaen llaw yn seiliedig ar brif gŵyn y mae claf yn ei gwneud. Mae'r sefydliad yn symud tuag at system anfon dan arweiniad clinigol i sicrhau bod yr APPs a rolau uwch eraill fel Parafeddygon Gofal Lliniarol yn cael eu hanfon i</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>ddigwyddiadau lle maen nhw'n ychwanegu gwerth a bod cyfle i gyrraedd sefyllfa wahanol. Maen nhw yn aml yn cau achos clinigol y claf heb fod angen ei atgyfeirio i ran o'r system gofal iechyd ehangach. Gydag anfonadau dan arweiniad clinigol, gellir anfon y clinigwyr hyn at gleifion y gellir eu rheoli o bosibl yn y gymuned, gan ddefnyddio eu set sgiliau uwch, a pheidio ag anfon yr adnodd hwn lle byddai cludiant i'r adran achosion brys yn glinigol briodol.</p> <p><i>For the year April to March 2023/24, 6460 999 calls received a response to scene and a WAST clinician seeing the patient. 2097 incidents resulting in the patient not being conveyed to hospital (32.4%). Over the same time however, where the first responding clinician was an Advanced Paramedic Practitioner (APP) then the non-conveyance rate was 52.4%. Of these incidents, where an APP was first response, 6% were categorised as red priority and 47.2% were an amber 1, these being the two highest priority of call categorisation. Additionally, in this last period, 8.7% of all 999 calls in Anglesey were closed via Consult and Close, by a Paramedic or Nurse working in the control room in a remote</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p><i>clinical assessment. By comparison, from April 2018 to March 2019, this figure was 1.5%. Currently APPs are dispatched to calls based on a predefined "code" set based on a chief complaint that a patient makes. The organisation is moving towards a clinically led dispatch system to ensure that both the APPs and other enhanced roles such as Palliative Care Paramedics are dispatched to incidents where they add value and there is opportunity to reach an alternative disposition. They often close the patient's clinical case without need to refer on to a part of the wider healthcare system. With a clinically led dispatch these clinicians can be sent to patients who can be potentially managed in the community, utilising their advanced and enhanced skillset, and not sending this resource where transport to the emergency department would be clinically appropriate.</i></p> |
| 11 | <p>I ba raddau gall y defnydd o dechnoleg i fonitro a goruchwyllo achosion unigol dynnu pwysau oddi ar y Gwasanaeth?</p> <p><i>To what degree can the use of technology to monitor and supervise individual cases alleviate pressure on the Service?</i></p> | <p>Pennaeth Gwasanaethau Oedolion Head of Adults' Services</p> | <p>Mae'r Ymddiriedolaeth wedi bod yn treialu'r defnydd o dechnoleg mewn cartrefi gofal yn ardal PBC, gan ddefnyddio technoleg LUSCII mewn cynllun peilot a gefnogir gan SBRI. Mae'r peilot yn cynnwys defnyddio ap Luscii ac offer Ysbyty-mewn-Blwch i dreialu'r defnydd o ddyfeisiau monitro o bell wrth ddarparu gofal.</p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <p>Nod y peilot yw pennu manteision monitro o bell o fewn lleoliad gofal cyn mynd i'r ysbyty ac asesu'r effaith ar ofal, gan gynnwys amseroedd aros a derbyniadau diangen.</p> <p>Bydd cael mynediad at yr arsylwadau hyn yn hwyluso'r broses o wneud penderfyniadau wrth dderbyn galwadau, gan alluogi timau clinigol yn ystafell reoli'r Ymddiriedolaeth i wneud penderfyniadau ar sail tystiolaeth am y dull gofal cywir.</p> <p><i>The Trust has been trialling the use of technology in care homes within the BCU area, using LUSCII technology in a pilot supported by SBRI. The pilot involves use of Luscii's app and Hospital-in-a-Box equipment to trial the use of remote monitoring devices in the delivery of care. The aim of the pilot is to determine the benefits of remote monitoring within a pre-hospital care setting and assess the impact on care, including waiting times and unnecessary admissions.</i></p> <p><i>Having access to these observations will facilitate decision-making when receiving calls, enabling clinical teams in the Trust's control room to make</i></p> |

| Rhif Cwestiwn Question Number | Cwestiwn Question | Aelod Etholedig Elected Member | Response |
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| | | | <i>evidence-based decisions about the correct care approach.</i> |



PARTNERIAETHAU STRATEGOL

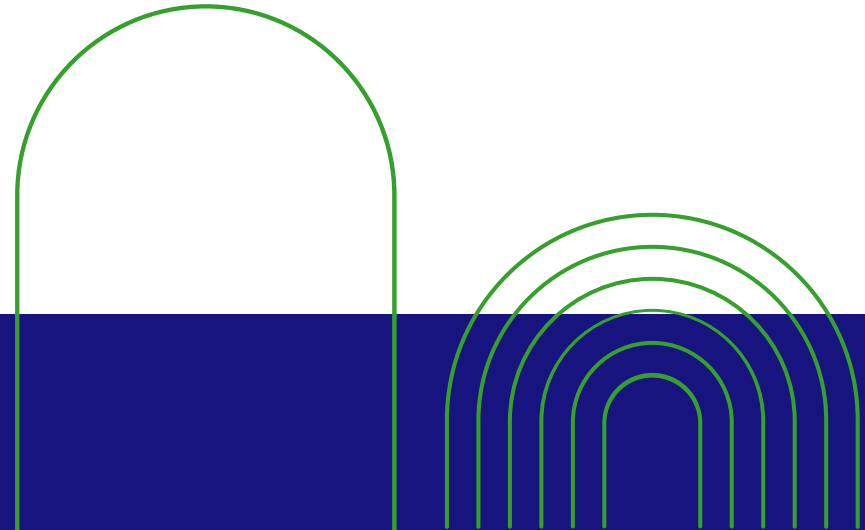
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CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

STRATEGIC PARTNERSHIPS

Regeneration Scrutiny Committee
12th September 2024





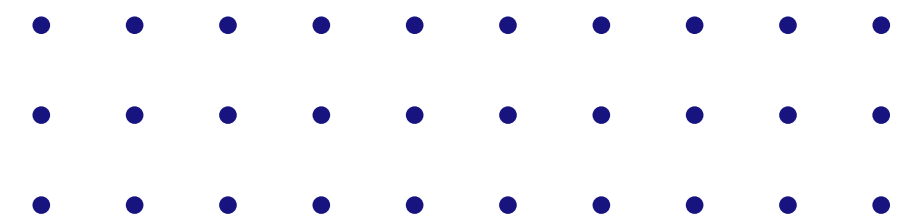
MEDRWN MÔN

Un o 19 CGS a ariennir ledled Cymru i gefnogi grwpiau cymunedol a sefydliadau gwirfoddol i gyflawni yn erbyn 4 piler allweddol:

- Llywodraethu da
- Gwirfoddoli
- Cyllid cynaliadwy
- Ymgysylltu a dylanwadu

One of 19 CVC's funded across Wales to support community groups and voluntary organisations to deliver against 4 key pillars:

- Good governance
- Volunteering
- Sustainable funding
- Engaging and influencing



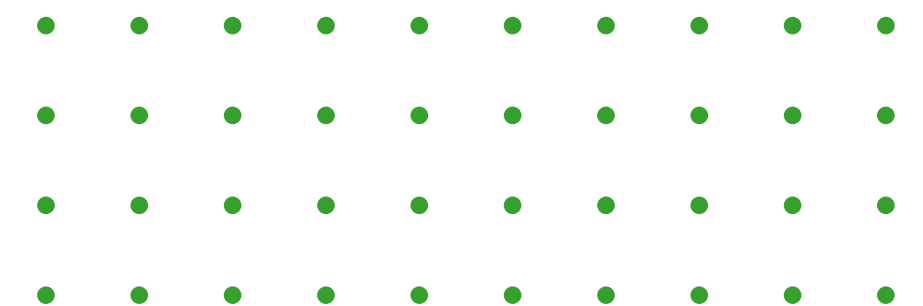
STRWYTHUR A STAFF

- Sefydliad aelodaeth
- Elusen Gofrestredig a Chwmni Cyfyngedig drwy Warant
- Arweinir gan y Bwrdd Rheoli
- 3 aelod o staff ar Gyllideb Craidd
- 5 aelod o staff ar rolau a ariennir gan brosiectau
- 1 aelod o staff wedi'i ariannu drwy BIPBC

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STRUCTURE & STAFF

- Membership organisation
- Registered Charity and Company Limited by Guarantee
- Led by Management Board
- 3 members of staff on Core Budget
- 5 member of staff on project funded roles
- 1 member of staff funded through BCUHB



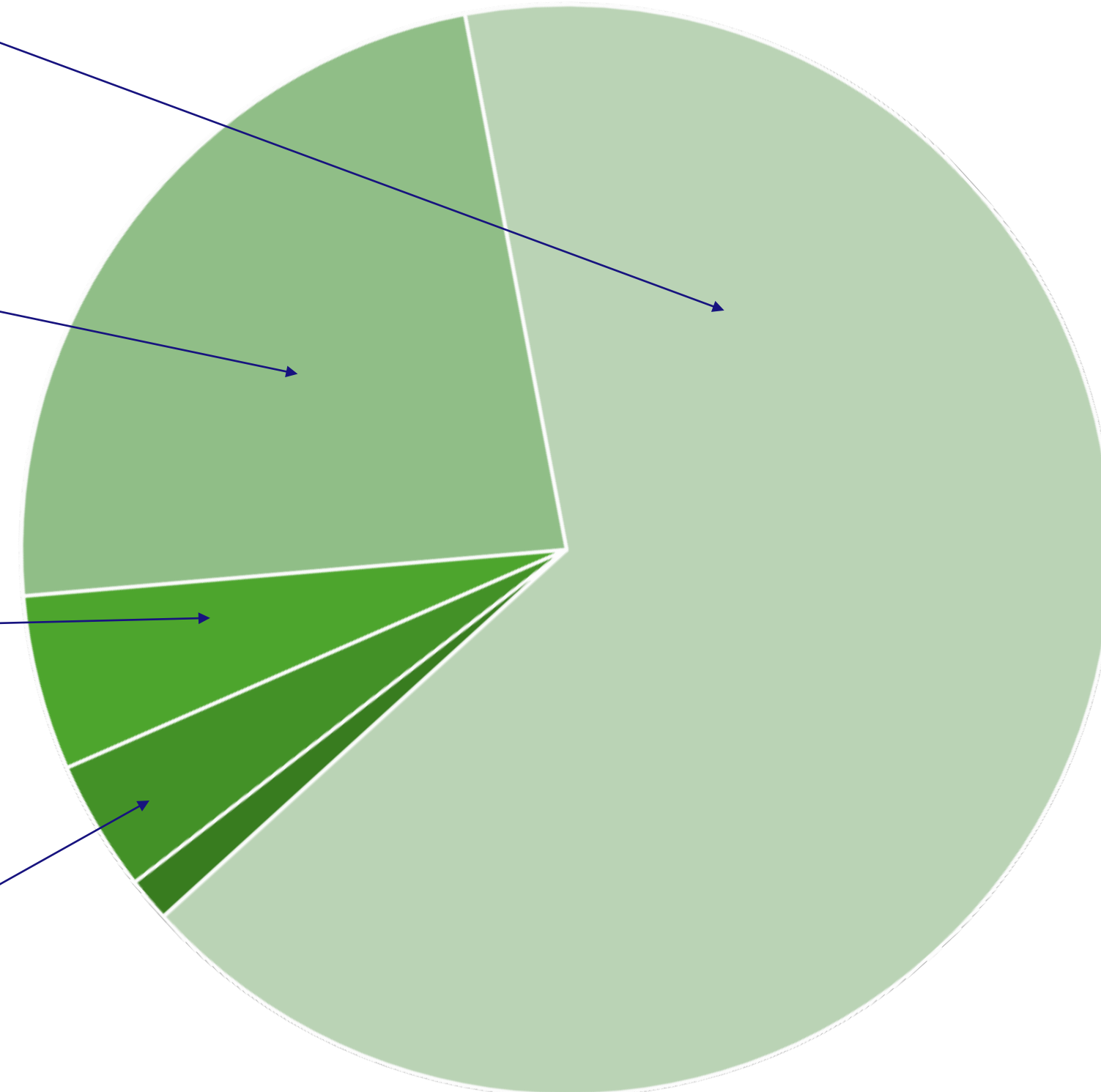
20 23 - 4

66%
Cyllido Cynaliadwy/
Sustainable Funding

23%
Llywodraethu Da/
Good Governance

5%
Ymgysylltu a dylanwadu/
Engaging & Influencing

4%
Gwirfoddoli/
Volunteering



£353,000
o gyllid wedi ei
gefnogi/of
funding
supported

£200,000
o arian
allweddol wedi'i
ddosbarthu/
of key funds
distributed

52
cynnal sesiynau
hyffordd i am
ddim/
free training
sessions held

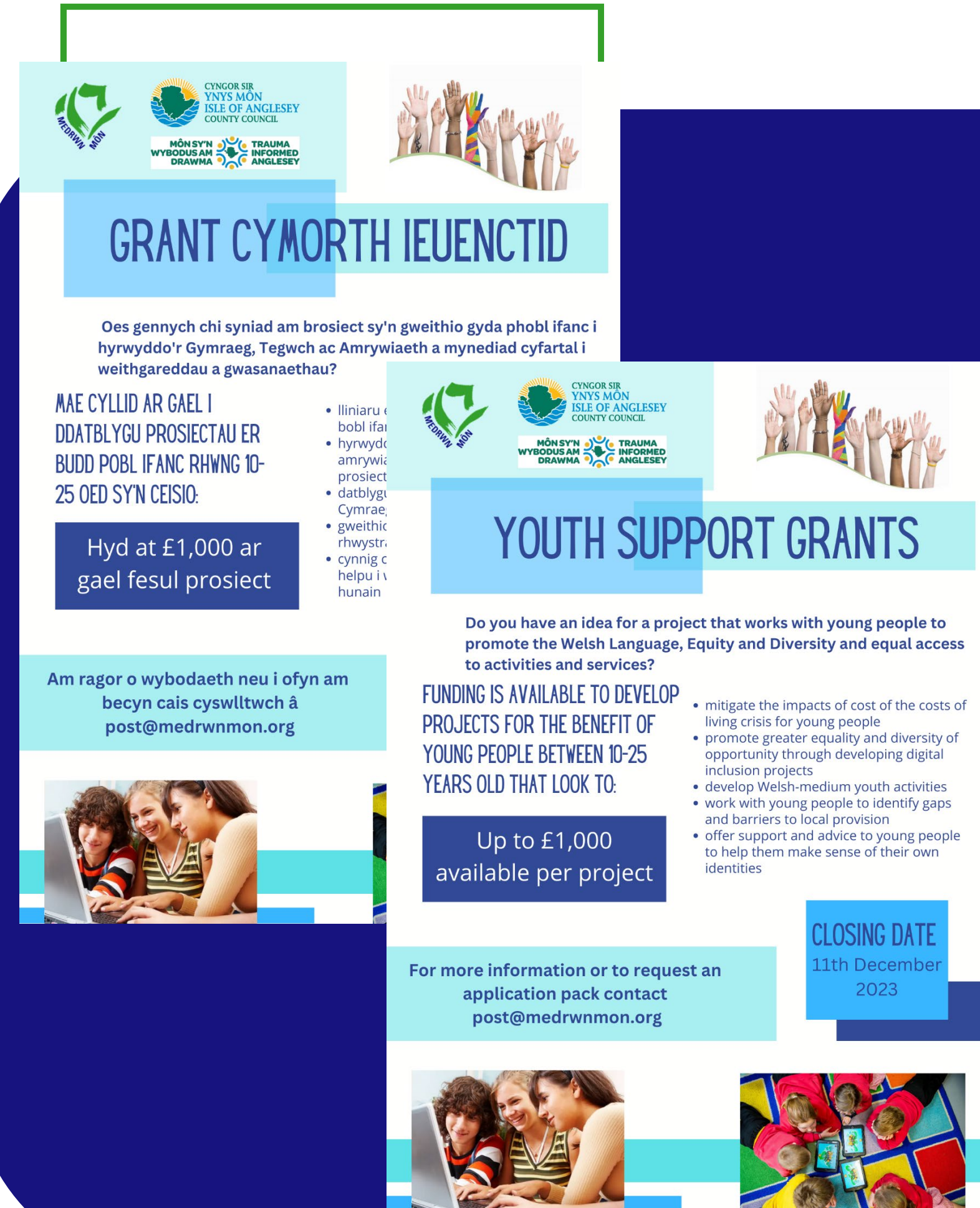
GWERTH YCHWANEGOL/ ADDED VALUE

Yn y cyfnod 2023-24 dosbarthwyd £200,000 gennym mewn cronfeydd allweddol a oedd yn cynnwys:

- Grant Cymorth Ieuenctid
- Mannau Cynnes
- Gweithgareddau Hydrefol
- Cyllid Cychwynnol Cynllunio Lle
- GwirVol
- SPF Mannau Gwyrdd

In 2023-24 period we distributed £200,000 in key funds which included:

- Youth Support grant
- Warm Spaces
- Autumn Activities
- Seed funding for Place Shaping
- GwirVol
- SPF Green Spaces



The infographic is a vertical layout with a dark blue background and light blue accents. At the top, it features logos for Medrwn Môn, Yngor Sir Ynys Môn (Isle of Anglesey County Council), and Trauma Informed Anglesey. Below the logos is a banner with the title 'GRANT CYMORTH IEUENCTID' in white text on a blue background. Underneath, there is a paragraph in Welsh: 'Oes gennych chi syniad am brosiect sy'n gweithio gyda phobl ifanc i hyrwyddo'r Gymraeg, Tegwch ac Amrywiaeth a mynediad cyfartal i weithgareddau a gwasanaethau?'. This is followed by a section titled 'MAE CYLLID AR GAEL I DDATBLYGU PROSIECTAU ER BUDD POBL IFANC RHWNG 10-25 OED SY'N CEISIO:' in white text on a dark blue background. To the right of this section is a list of bullet points in Welsh: '• lliniaru costau i bobl ifanc', '• hyrwyddo amrywiaeth brosiect', '• datblygu Cymraeg', '• gweithgareddau rhwystr', and '• cynnig cymorth a helpu i ymuno'n hunain'. Below this is another dark blue box with white text: 'Hyd at £1,000 ar gael fesul prosiect'. The infographic then transitions to a section titled 'YOUTH SUPPORT GRANTS' in white text on a blue background. Below this is a paragraph in English: 'Do you have an idea for a project that works with young people to promote the Welsh Language, Equity and Diversity and equal access to activities and services?'. This is followed by a section titled 'FUNDING IS AVAILABLE TO DEVELOP PROJECTS FOR THE BENEFIT OF YOUNG PEOPLE BETWEEN 10-25 YEARS OLD THAT LOOK TO:' in white text on a dark blue background. To the right of this section is a list of bullet points in English: '• mitigate the impacts of cost of the costs of living crisis for young people', '• promote greater equality and diversity of opportunity through developing digital inclusion projects', '• develop Welsh-medium youth activities', '• work with young people to identify gaps and barriers to local provision', and '• offer support and advice to young people to help them make sense of their own identities'. Below this is another dark blue box with white text: 'Up to £1,000 available per project'. At the bottom right, there is a blue box with white text: 'CLOSING DATE 11th December 2023'. The infographic also includes two images: one of three young people looking at a laptop screen, and another of a group of children sitting on the floor with tablets.

GRANT CYMORTH IEUENCTID

Oes gennych chi syniad am brosiect sy'n gweithio gyda phobl ifanc i hyrwyddo'r Gymraeg, Tegwch ac Amrywiaeth a mynediad cyfartal i weithgareddau a gwasanaethau?

MAE CYLLID AR GAEL I DDATBLYGU PROSIECTAU ER BUDD POBL IFANC RHWNG 10-25 OED SY'N CEISIO:

Hyd at £1,000 ar gael fesul prosiect

- lliniaru costau i bobl ifanc
- hyrwyddo amrywiaeth brosiect
- datblygu Cymraeg
- gweithgareddau rhwystr
- cynnig cymorth a helpu i ymuno'n hunain

YOUTH SUPPORT GRANTS

Do you have an idea for a project that works with young people to promote the Welsh Language, Equity and Diversity and equal access to activities and services?

FUNDING IS AVAILABLE TO DEVELOP PROJECTS FOR THE BENEFIT OF YOUNG PEOPLE BETWEEN 10-25 YEARS OLD THAT LOOK TO:

- mitigate the impacts of cost of the costs of living crisis for young people
- promote greater equality and diversity of opportunity through developing digital inclusion projects
- develop Welsh-medium youth activities
- work with young people to identify gaps and barriers to local provision
- offer support and advice to young people to help them make sense of their own identities

Up to £1,000 available per project

CLOSING DATE
11th December 2023

Am ragor o wybodaeth neu i ofyn am becyn cais cyswlltwch â post@medrwnmon.org

For more information or to request an application pack contact post@medrwnmon.org

EFFAITH PROSIECT/PROJECT IMPACT

Trafnidiaeth Cymundeol /Community Transport

- **£24,328** – Cyllid BSSG/BSSG funding
- **5** Cynllun gan gynnwys Car Linc/ Schemes including Car Linc
- **99** o wirfoddolwyr / volunteers
- **2413** siwrneiau /journeys

Technoleg mewn Gofal/Technology in Care

- **£40,000** – Cyllid RIF & PBC /RIF & BCU funding
- **4** hybiau cymunedol wedi eu cysylltu/ Community hubs connected
- **72.5%** canlyniadau lles cadarnhaol/positive wellbeing outcomes
- **4000** cofrestru ar gyfer ap GIG Cymru/sign ups to NHS Wales app



DEFNYDDIO TECH MEWN IECHYD, GOFAL A LLES

Hoffech chi wybod mwy am sut y gall Technoleg helpu pobl mewn iechyd, gofal a lles?

Ble? Pryd?

Neuadd y Dref, Llangefni ar y 14eg o Fehefin

- Sesiwn Bore 10am - 12pm
- Sesiynau prynhawn 1pm - 3pm

Cinio am ddim

Gall ddefnyddio technoleg yn y cartref fod â'r potensial nid yn unig i hwyluso rôl gofal a iechyd adref ond hefyd i helpu unigolion i aros yn hapusach ac yn iachach yn ei cartref yn hirach.

Bydd y sesiynau yn edrych ar 7 thema:

- Diogelwch yn y cartref
- Diogelwch yr adeilad
- Diogelwch personol
- Rhyngweithio Cymdeithasol
- Iechyd a ffitrwydd
- Dysgu
- Iechyd meddwl

Ydych chi'n gweithio gyda phobl mewn gofal iechyd, gofalwr di-dâl neu wirfoddolwr yn y gymuned? Os felly dewch draw i gael sgwrs gyda ni a phartneriaid.

ARE AUTISM REALITY EXPERIENCE
HELPING TO UNDERSTAND THE MANY SIDES OF THE AUTISM SPECTRUM DISORDER

Mae cyfle hefyd i gyfranogwyr fynd ar y bws Proffiad Realiti Awstistiaeth.

Er mwyn gallu archebu sesiwn ar y bws, mae'n rhaid eich bod wedi cymryd rhan yn y gweithdai

Archebu'n Hanfodol: ☎ 01248 725745 📧 sheree@medrwnmon.org

USING TECH IN HEALTH, CARE & WELLBEING

Would you like to know more about how Technology can help people in health, care and wellbeing?

Where? When?

Town Hall, Llangefni on the 14th of June

- Morning Session 10 am - 12pm
- Afternoon sessions 1pm - 3pm

Free Lunch Provided

Using technology in the home can have the potential not only to facilitate the role of home health care but also to help individuals to stay happier and healthier for longer at home

The sessions will be looking around 7 themes:

- Home safety
- Home security
- Personal safety
- Social Interaction
- Health and fitness
- Learning
- Mental health

Do you work with people in health care, an unpaid carer or a volunteer in the community? If so come along and have a chat with us and partners.

ARE AUTISM REALITY EXPERIENCE
HELPING TO UNDERSTAND THE MANY SIDES OF THE AUTISM SPECTRUM DISORDER

There is also the opportunity for participants to go on the Autism Reality Experience bus.

To be able to book a session on the bus, you must have taken part in the workshops

Booking Essential: ☎ 01248 725745 📧 sheree@medrwnmon.org

EFFAITH PROSIECT/PROJECT IMPACT

87.5%
Canlyniadau lles
cadarnhaol/Positive
wellbeing outcomes

67%
Teimlo'n hapusach/
Feeling happier

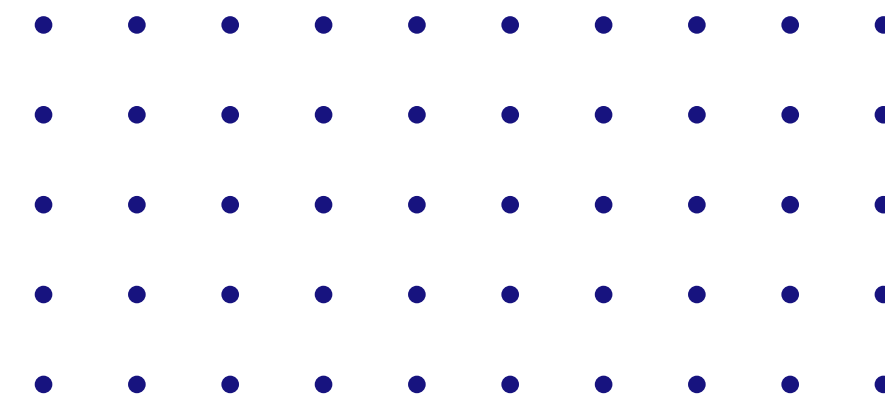
65%
Bodlon ar fywyd/
Satisfied with life

62%
Llai pryderus/
Less anxious



Linc Cymunedol Môn Community Link

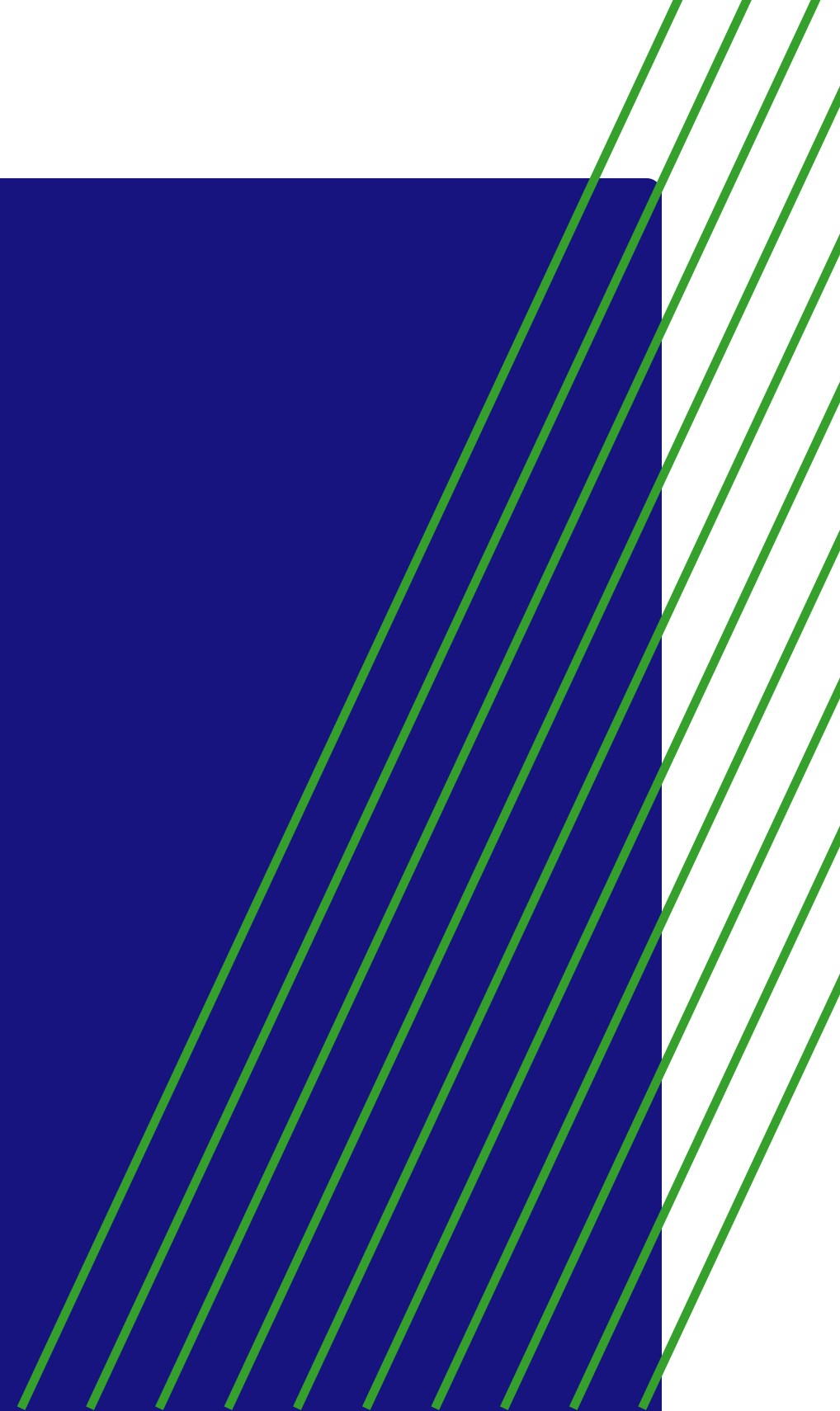
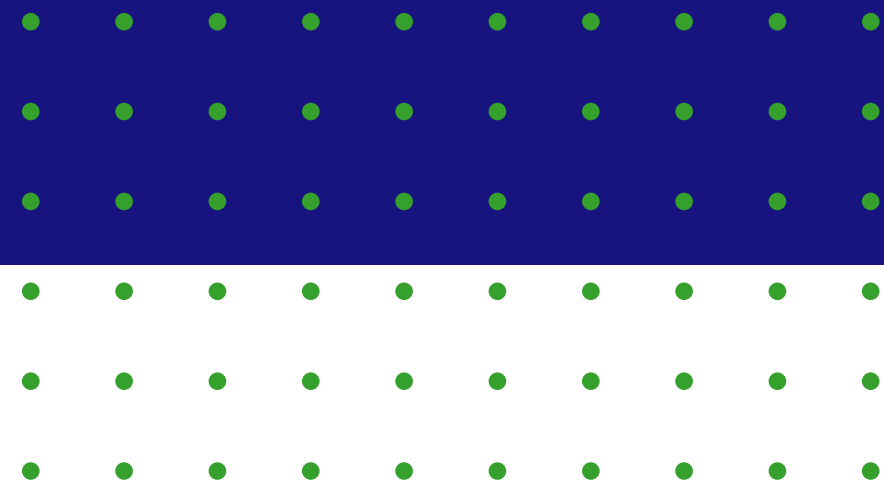
- **£641.909.70** - 7 partner ariannu /funding partners 2022 -25
- **200 -300** atgyfeiriadau newydd y flwyddyn /new referrals a year
- **208** grwpiau cymunedol wedi'u rhestru fel ymyrraeth /community groups listed as intervention
- **331** presgripsiynau /prescriptions
- **325** cyfeiriadau /signposts



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GWEITHIO
MEWN
PARTNERIAETH

PARTNERSHIP
WORKING

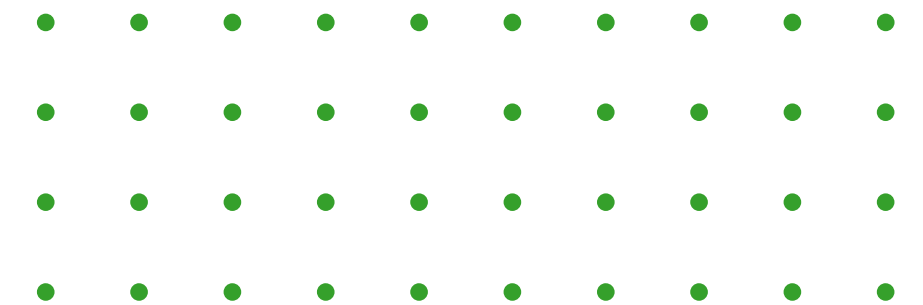


PARTNERIAETHAU STRATEGOL STRATEGIC PARTNERSHIPS

- Cyngor Sir Ynys Môn/Isle of Anglesey County Council
- Bwrdd Gwasanaethau Lleol Gwynedd a Môn Public Service Board
 - Iechyd Cyhoeddus Cymru/Public Health Wales
 - BIPCB/BCUHB
 - Heddlu Gogledd Cymru/North Wales Police

CYFARFODYDD BYRDDAU PARTNERIAETH PARTNERSHIP BOARD MEETINGS

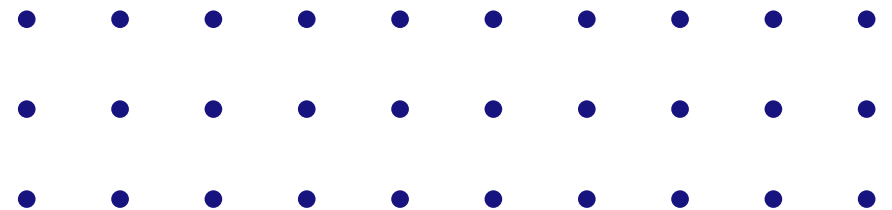
- Grwp Strategol Ataliol ac Ymyrraeth Gynnar / Strategic Prevention &
- Early intervention Group
- Bwrdd Ymgysyllu ac Ymgynghori / Engagement & Consultation Board
- Partneriaeth Cymunedau Dyfeisgar/Resourceful Communities Partnership
- Grwp Cynllunio Traws Glwstwr /Pan Cluster Planning group
- Fforwm Iaith/ Welsh Language Forum



GWEITHIO MEWN PARTNERIAETH GYDA'R CYNGOR WORKING IN PARTNERSHIP WITH THE COUNCIL

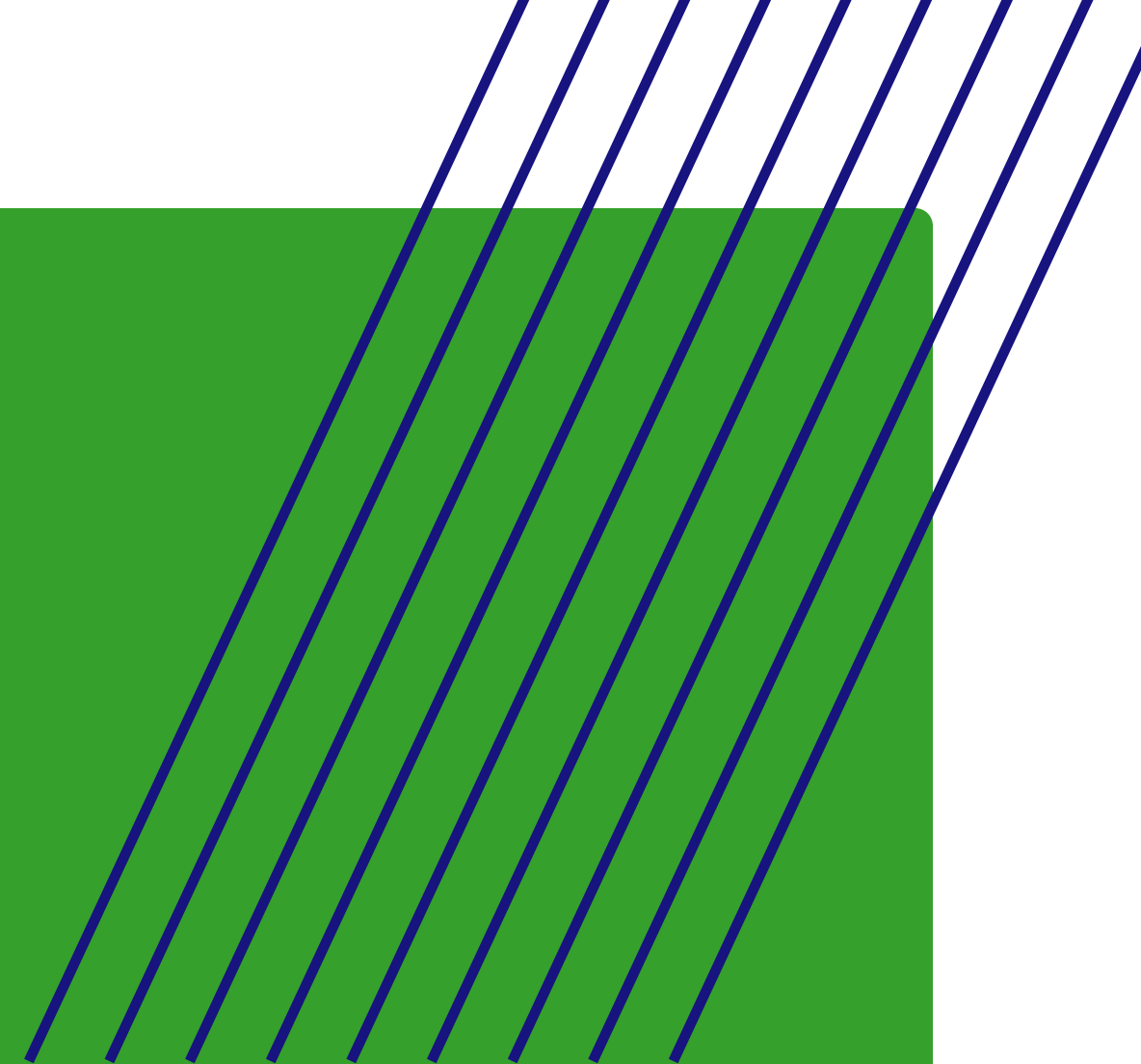
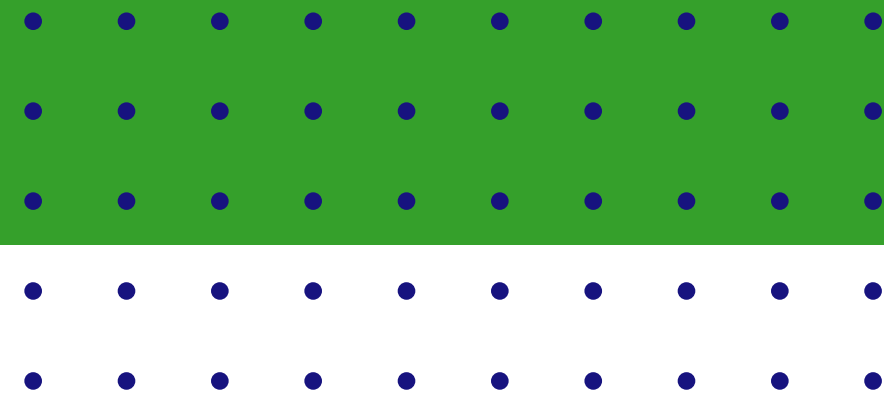
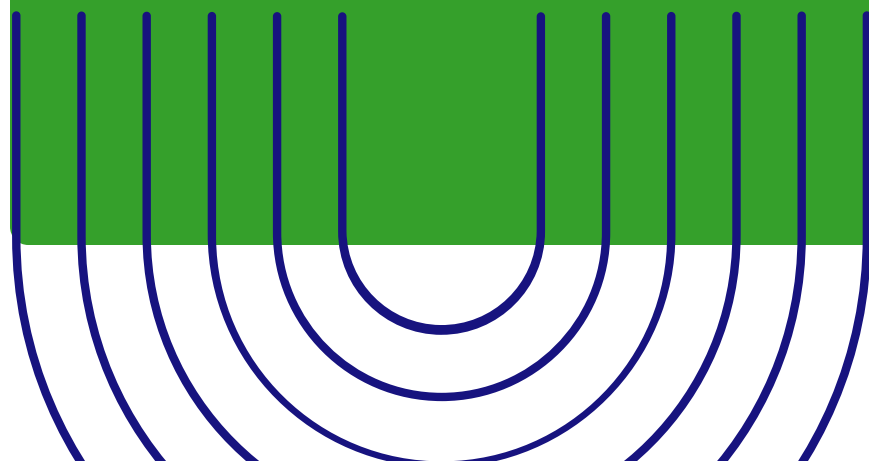
- Dros y 10 mlynedd diwethaf mae'r bartneriaeth wedi datblygu'n sylweddol
- Wedi'i nodi fel arfer gorau ar sawl achlysur
- Strategol a gweithredol
- Dod yn ffordd o weithio yn hytrach na phrosiectau cyflogedig
- Cysoni blaenoriaethau a rhannu adnoddau
- Cynllunio a chyflawni yn y dyfodol

- Over last 10 years the partnership has developed considerably
- Cited as best practice on numerous occasions
- Strategic and operational
- Become a way of working as opposed to paid projects
- Aligning priorities & sharing resources
- Future planning and delivery



02. ALLBYNNAU A CHANLYNIADAU I GYMUNEDAU

OUTPUTS AND OUTCOMES FOR COMMUNITIES



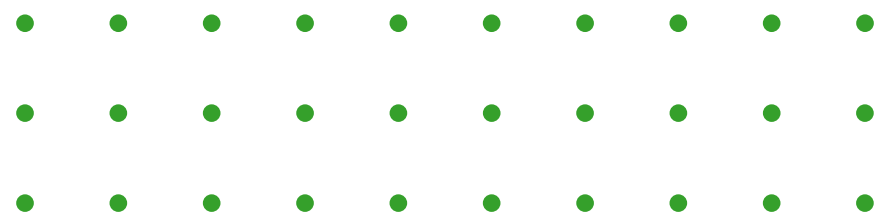
'Creu Ynys Môn fydd yn iach a llewyrchus lle gall bobl ffynnu.'

Cynllun Cyngor 2023-28

'Creating an Anglesey that is healthy and prosperous where people can thrive' Council Plan 2023-28

Page 58

- Gyrwyr strategol a gweithredol
- Datblygu ethos a ffordd newydd o weithio
- Gwrando a grymuso ein cymunedau
- Cymunedau dyfeisgar a gwydn
- Strategic and operational drivers
- Developing an ethos & new way of working
- Listening & empowering our communities
- Resourceful and resilient communities



12

Cynllun Cyngor Sir Ynys Môn 2023-2028



23

CYNLLUNIO LLE & CFFG/PLACE SHAPING & SPF

Beth yw Cynghrair?
Mae gennym lais, rydym yn gweithredu, rydym yn gweithio gyda'n gilydd.

Rydym ni'n cael sgysiau gyda phobl sy'n byw ac yn gweithio yn yr ward er mwyn i ni...

...allu nodi asedau lleol a sut y gallwn eu defnyddio...

...i wneud cysylltiadau ar draws ein cymunedau a chydweithio i nodi blaenoriaethau, dod o hyd i atebion a...

...chefnogi ein cymunedau i weithredu.

What is an Alliance?
We have a voice, we take action, we work together.

We have conversations with people who live and work in the ward so that...

...we can identify local assets and how we can use them...

...to make

Funded by UK Government Wedi ei ariannu gan Llywodraeth y DU

2024 GRANT GWIRFODDOLI
DYDDIAD CAU 2IL AWST

Rydym eisiau ariannu prosiectau sy'n cynyddu ymgyssylliad a bodddad gwirfoddolwyr trwy ddileu rhwystrau i wirfoddol i bobl o bob oed ac o bob rhan o'r Ynys!

HYD AT £750 AR GAEL!!

Ymgeisiwch Nawr!

Funded by UK Government Wedi ei ariannu gan Llywodraeth y DU

2024 VOLUNTEERING GRANT
CLOSING DATE 2ND AUGUST

We want to fund projects that increase volunteer engagement and satisfaction by removing barriers to volunteering for people of all ages and from all parts of the Island!

UP TO £750 AVAILABLE!

Apply Now!

Contact: post@medrwnmon.org

LEVELLING UP

OUR APPROACH & PROCESS

So what are the implications of that? How do we do about it?

HONEST CONVERSATIONS

PERSONAL IS PROFESSIONAL

PROVIDING COMMUNITY SUPPORT!

PRactical support

OUR COMMUNITIES SPRANG INTO ACTION!

COMMUNITIES KNOW THEIR NEEDS AND PRIORITIES

EVIDENCE BASED

WE CAN DO BETTER!

PLACE BASED IS THE WAY FORWARD!

There will be challenges but we can face them!

COLLABORATION

Key ingredients for success:

- COMMUNITY WILL
- SENSE OF PLACE LOCAL CONTEXT
- MEETING NEED
- MAPPING ASSETS
- TIME TO BUILD RELATIONSHIPS
- POSITIVE COMMUNITY MINDSET
- COMMUNITY LEADERSHIP - enable it to emerge!

Illustration: LAURA DORVILLE

Medrwn Môn

SGYRSIAU ONEST

CYMRWTH TYMARFEROL

DECHREUDD EIM CYMUNEDAU WETHREDU!

CYDWEITHREDIAD

Cynhygion allweddol ar gyfer llywodraeth

- TYBISTO CYMUNEDOL
- CYNNHYRTO O LE CIP-RESTRON LLEOL
- DOOLONI ANGHENION
- MAPIO ASSETAU
- AMSER I FEIDRIN PERTHNASOEDD
- FFORDO O FEDDOL CYMUNEDOL POSITIF
- ADWENYDDIADAETH GYMRWTHREDOL - gwneud ddiab dibat i'r arbenig!



YMGYNGHORIAD TRAFNIDIAETH CYMUNEDOL COMMUNITY TRANSPORT CONSULTATION

Funded by UK Government Wedi ei ariannu gan Llywodraeth y DU

NAWR YN RHEDEG!

GWASANAETH BWS CYMUNEDOL
WARD CRIGYLL
DYDD LLUN-MERCHER-GWENER



Codi
Gwalchmai Uchaf 9.15am
Gwalchmai Isaf 9.20am
Bryngwran (Eglwys y Drindod Sanctaidd) 9.35am
Bryngwran (wrth Bro Llechylched) 9.40am
Cyrraedd y Fali 10am (wrth y ganolfan siopau)
Dychwelyd o'r ganolfan siopau Y Fali 12.30

MAE LLEOEDD YN GYFYNGEDIG! I ARCHEBU LLE CYSYLLT WCH CYDA CYNLLUN TRO DA BRYNGWRAN CYN 4PM Y DIWRNOD CYN EICH TAITH: 07999352576



Funded by UK Government Wedi ei ariannu gan Llywodraeth y DU

NOW RUNNING!

COMMUNITY BUS SERVICE
CRIGYLL WARD
MONDAY-WEDNESDAY-FRIDAY



Pick up
• Upper Gwalchmai 9.15am
• Lower Gwalchmai 9.20am
• Bryngwran (Holy Trinity Church) 9.35am
• Bryngwran (by Bro Llechylched) 9.40am

Arrive at Valley 10am (by shopping precinct)

Return from Valley precinct 12.30 pm

SPACES ARE LIMITED! TO BOOK PLEASE CALL BRYNGWRAN GOOD TURN SCHEME BEFORE 4PM THE DAY BEFORE YOUR JOURNEY ON: 07999352576



- Nodi effaith ar gymunedau
- Edrych ar atebion creadigol
- Cysylltu â Cynllunio Lle
- Nodi arfer da a gwersi a ddysgwyd

- Identifying impact on communities
- Looking at creative solutions
- Linking to Place Shaping
- Identifying good practice and lessons learned

Did you know that the bus service has been reduced on Anglesey?

Has your village been affected by the cuts in the bus service?



Routes mostly impacted are Caergeiliog, Bodedern, Trefor, Gwalchmai Uchaf, Llynfaes, Bodffordd and Llanddaniel.

How can we help you?

Come and setting up help the community

Oeddech chi'n gwybod bod y gwasanaeth bws wedi cael ei leihau ar Ynys Môn?

Ydy'r toriadau yn y gwasanaeth bws wedi effeithio ar eich pentref?

| Date |
|-----------------------------------|
| Monday 16 th October |
| Tuesday 17 th October |
| Wednesday 18 th Oct |
| Thursday 19 th October |
| Friday 20 th October |



Y ffyrdd yr effeithir arnynt yn bennaf yw Caergeiliog, Bodedern, Trefor, Gwalchmai Uchaf, Llynfaes, Bodffordd a Llanddaniel.



Sut gallwn ni eich helpu chi?

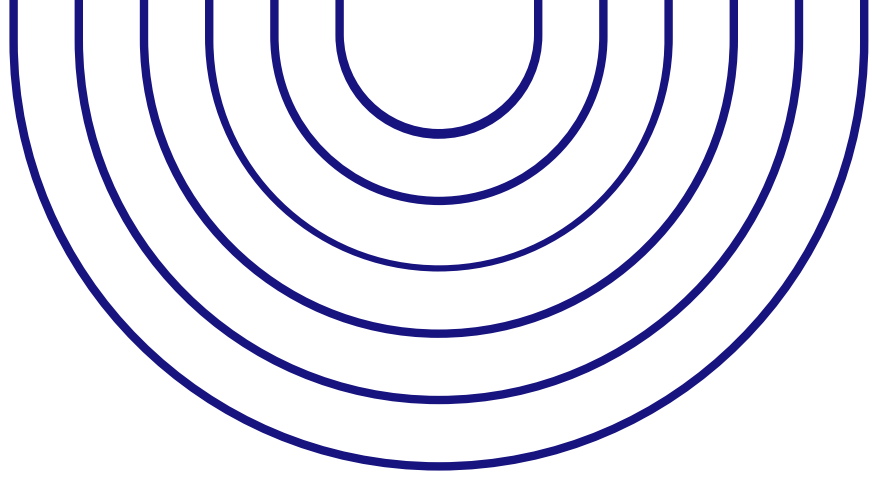
Dewch i gael sgwrs gyda Medrwn Môn am sefydlu cynllun cludiant cymunedol i helpu'r bobl fwyaf bregus yn eich cymuned.



Pryd a lle?

| Dyddiad | 9.00am - 10.30am | 11am - 12.30pm | 1pm - 3.30pm |
|-----------------------------|-------------------------------|--------------------------------|--------------------------------|
| Dydd Llun 16eg o Hydref | RAF - Siop Thrift | Valley - Maes parcio cyhoeddus | Bodedern - Neuadd Goffa |
| Dydd Mawrth 17eg o Hydref | Bryngwran - Iorwerth Arms | Gwalchmai Uchaf - Maes Meurig | Llanfaelog - Neuadd Bentreif |
| Dydd Mercher 18fed o Hydref | Llanfachraeth - Holland Hotel | Llanddeusant - Neuadd Bentreif | Llanerchymedd - Station y Llan |
| Dydd Iau 19eg o Hydref | Gaerwen - Canolfan Esgelffog | Llanddaniel Fab - Y siop | Brynsiencyn - Y Ganolfan |
| Dydd Gwener 20fed o Hydref | Aberffraw - Prince Llewelyn | | Bodorgan - Hen Ysgol |

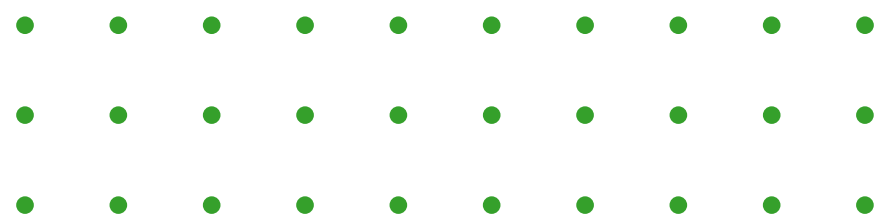




LLWYFAN MAP CYHOEDDUS PUBLIC MAP PLATFORM

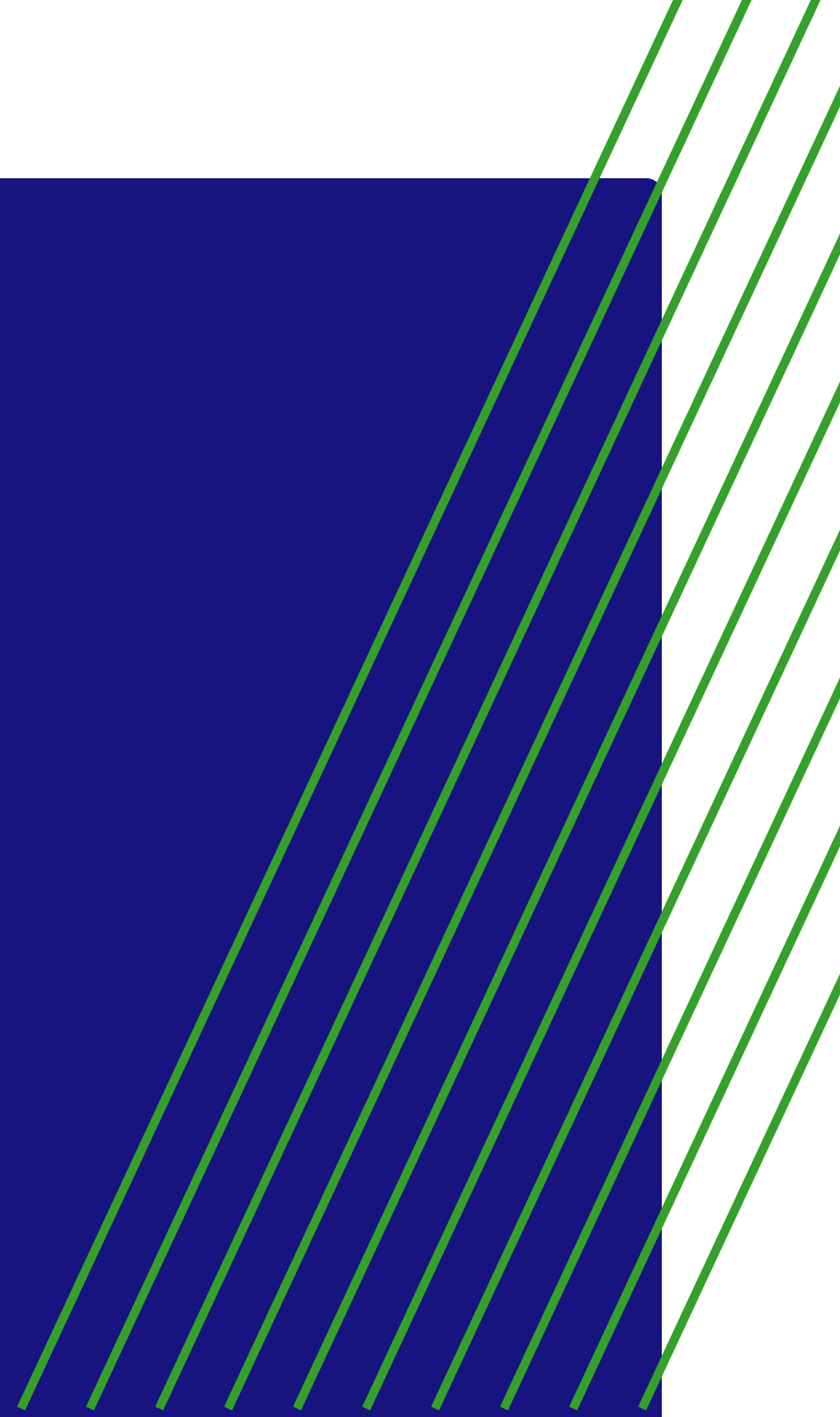
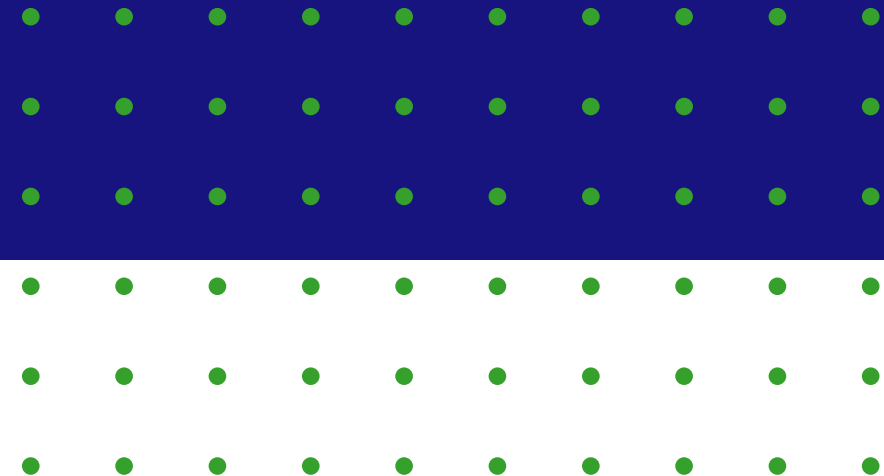
- Mapio seiliedig ar leoedd
- Canmoliaeth ac yn ychwanegu gwerth at Cynllunio Lle
- Gwella gweithio mewn partneriaeth
- Ychwanegu adnoddau

- Place based mapping
- Compliments & adds value to Place Shaping
- Enhancing partnership working
- Adding resources



0 1.

YDYFODOL
THE FUTURE



S

STRENGTHS

- Priorities
- Engagement
- Communication
- Showcasing previous successes
- Learning by doing
- Sharing good practice

OPPORTUNITIES

O

W

WEAKNESSES

- Third sector compact
- Wider partnership buy-in
- Timescales
- Funding
- Strategic landscape

THREATS

T

C

CRYFDERAU

- Blaenoriaethau
- Ymgysylltu
- Cyfathrebu
- Arddangos llwyddiannau blaenorol
- Dysgu trwy wneud
- Rhannu arfer da

CYFLEOEDD

C

G

GWENDIDAU

- Compact Trydydd sector
- Cefnogaeth ehangach gan bartneriaeth
- Amserlenni
- Ariannu
- Gweledigaeth strategol

BYGYTHIADAU

B

Cyflwr y Trydydd Sector

Galw ar holl Sefydliadau Trydydd Sector, Grwpiau Gwirfoddol a Grwpiau Cymunedol.

Mae Medrwn Môn yn ceisio darganfod sut olwg sydd ar y Trydydd Sector a'r Sector Gwirfoddol ar yr Ynys.



Fel rhywun sy'n gysylltiedig â grŵp cymunedol/mudiad gwirfoddol, mae eich barn am ein cefnogaeth yn bwysig i ni.

Helpwch ni drwy gwblhau'r arolwg drwy ddilyn y **ddolen**. Os byddai'n well gennych gopi papur e-bostiwch sheree@medrwnmon.org neu ffoniwch 01248 724944.

“ Os ydym yn deall sut olwg sydd ar y Trydydd sector nawr, yna gallwn wneud yn siŵr ei fod yn symud i'r man lle mae ei angen fwyaf yfory. ”

State of the Third Sector

Calling all Third Sector Organisations, Voluntary groups and Community groups.

Medrwn Môn are trying to find out what the Third and voluntary Sector looks like on the Island.

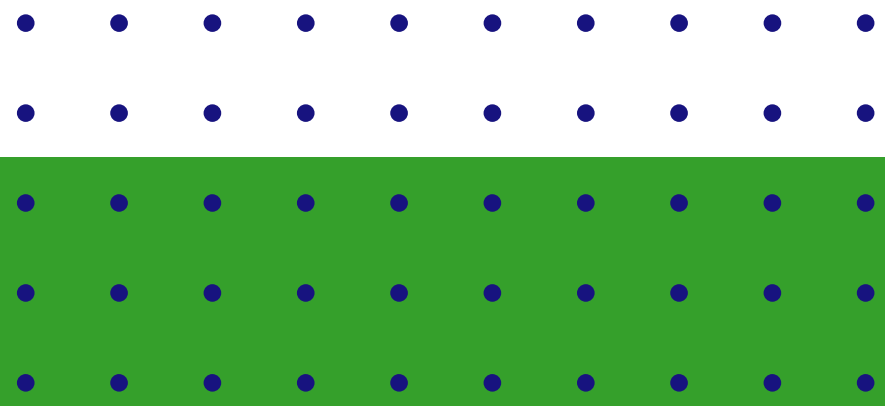


As someone associated with a community group/voluntary organisation, your opinion about our support is important to us.

Please help us by completing the survey by following the **link**. If you would prefer a paper copy please email sheree@medrwnmon.org or call 01248 724944.

“ If we understand what the Third sector looks like now, then we can make sure that it moves to where it's most needed tomorrow. ”

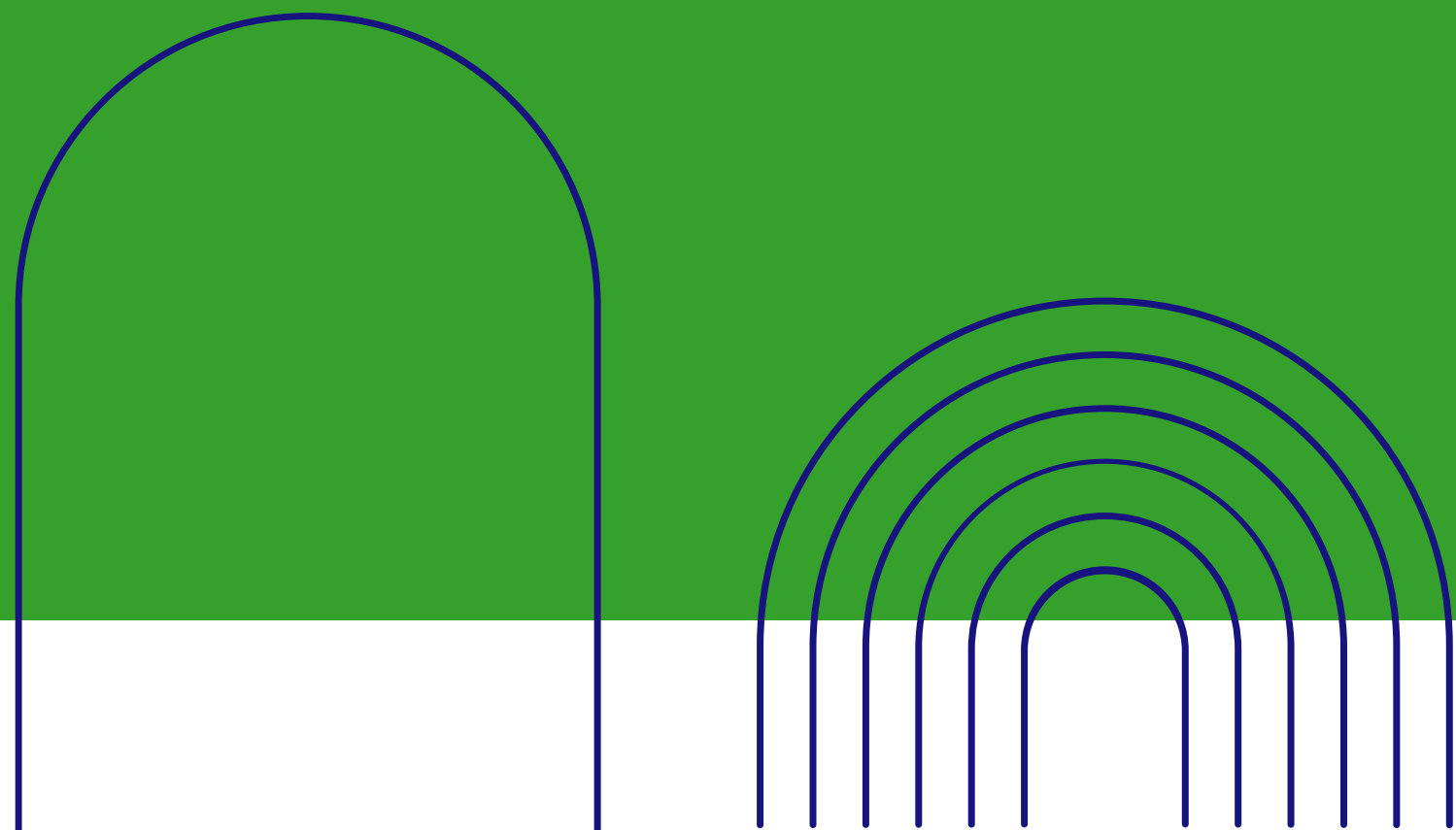




DIO LCH THANK YOU

Unrhyw gwestiynau?
Any questions?

01248 724944
post@medrwnmon.org
www.medrwnmon.org



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yma i helpu

Môn CF

here to help



A local charity owned by the community and operating on Anglesey

Background

Môn CF at a glance

- Established in 2012 as Môn Communities First with the aim of tackling poverty.
- A Board of Trustees representing the local community.
- 17 staff in 2012 – Currently 45 staff.
- Change of name to Communities Forward following the demise of the Communities First Programme.
- Turnover of around £4M per annum.
- Over 600 individuals on Ynys Môn helped at any one time
- Offices in Amlwch, Holyhead, Menai Bridge and new office opening in Llangefni
- Môn CF is funded from several sources – Welsh and UK Governments, Isle of Anglesey County Council & numerous grant awarding bodies.
- In-house accredited training centre & trainers.

Make it Happen!

Strategic Priorities

- Employment Support
- Business Support
- Training
- Schools & Young People
- Properties

Partnership Working

- IoACC – all departments
- Menter Mon
- Medrwn Mon
- NHS
- COPA
- CAB
- ADRA
- Holyhead town Council
- Welsh Government
- SECO
- Job Centre Plus
- Holyhead Business Forum
- Rotary
- Federation of Small Businesses
- Rhyl City Strategy
- Plus many more

Employment Support

Project Overview

- Help for the unemployed to prepare them for the world of work – practical support from a Mentor, training (both accredited and non-accredited) job search and work placements.
- Help for those already in work – helping them to improve their circumstances at their current employer or supporting them to find better paid work elsewhere.
- Main delivery contractor for the 'Re-Start' contract on Ynys Môn.
- Support with driving lessons – including paying towards lessons and tests.
- Support with transport and childcare costs as well as paying for work clothes.
- Services available in Welsh and English.

Employment Support

Engagements & Outcomes

2023/2024

| | | |
|---|---------------------------------|----------|
| 540 people signed up to CFW+(16yrs +) | 295 moved into employment | (54%) |
| 284 people signed up to SPF projects | 151 moved into employment | (53.16%) |
| 274 people signed up to "In Work" support | 102 with Improved circumstances | (37.22%) |
| 112 people signed up to Serco Restart | 42 moved into employment | (37.5%) |

2024/2025 (April – August)

| | | |
|--|--------------------------------|----------|
| 135 people signed up to CFW+(20yrs +) | 64 moved into employment | (47%) |
| 192 people signed up to SPF projects | 99 moved into employment | (51.56%) |
| 93 people signed up to "In Work" support | 63 with improved circumstances | (67.74%) |
| 56 people signed up to Serco Restart | 31 moved into employment | (55.35%) |

We aim for 33% conversion rate from sign-up to employment



Training

Preparing people for work

- Focus on vocational qualifications Preparing people for the world of work
- Working in secondary schools on the island to prepare young people for current and future jobs
- Providing bespoke courses for local employers and businesses



Training

Preparing people for work

- A wide range of accredited vocational courses – e.g. First Aid, Health & Safety, Mental Health First Aid.
- More specialised courses for industry and business e.g. LANTRA qualifications for horticulture, S.I.A. for Security work.
- Vocational qualifications for school pupils – years 10 and 11.
- BSL (British Sign Language) sessions for Môn CF staff, external agencies and staff at Primary and Secondary schools.
- Confidence building sessions, mental health courses and how to create a CV – all valuable in boosting ability to get a job.

Training Outcomes

2023/2024

180 courses delivered

519 individuals gaining qualifications

1420 qualifications gained in total

2024/2025 (April – August)

64 courses delivered

138 individuals gaining qualifications

499 qualifications gained in total to date



Business Support

Project Overview

- Support for individuals wanting to start their own business – business plans, cashflows, training etc..
- Help for local businesses to recruit staff
- Grants – over 700 Anglesey businesses have received a grant since 2022
- Over £1,180,000 of grants given out to the island's businesses since 2022
- Support with creating websites for businesses – free of charge
- Strong links with local employers – practical help for them with their recruitment process and often help towards the salaries of new staff
- Jobs fairs organised in conjunction with local employers
- Cruise ships contract via Stena in Holyhead – employs 29 people annually in addition to Mon CF's core staff

Business Support

Cruise Ship Operatives



Business Support

Outcomes

2023/2024

- 453 Business' engaged
- 28 paid work placements
- 160 people supported with business support
- 186 grants given
- 32 new set up's began trading
- 24 new online platforms created

2024/2025 (April – August)

- 18 paid work placements
- 146 people supported with business support
- 101 grants given
- 21 new set up's began trading
- 46 new online platforms created

Regenerating Towns

Amlwch



Formerly

Vacant retail space in former Barclays Bank Building.

Present

Môn CF Offices, 10 Person Training Room, 2 Residential Flats

Regenerating Towns

Amlwch – Creating Homes



Regenerating Towns

Holyhead



Formerly

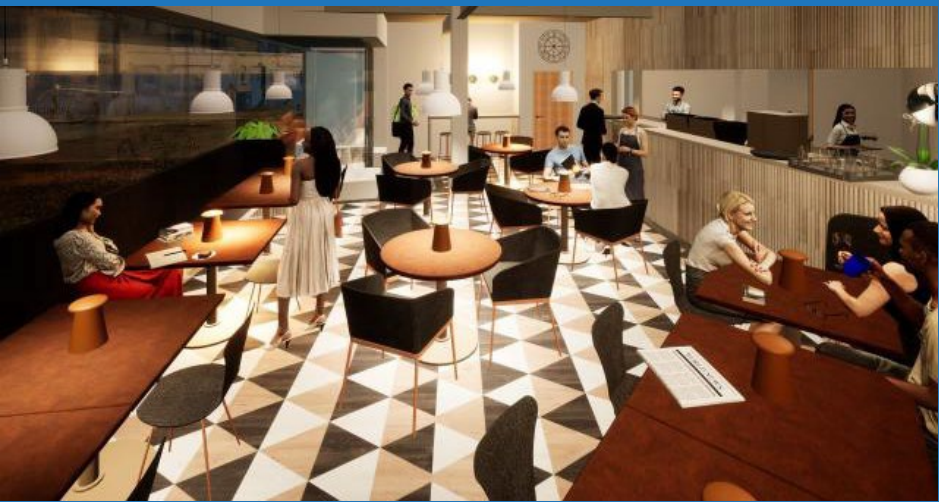
Vacant Savers Building

Present

Coffee Shop Employing 6 People and serving 100s of people daily

Regenerating Towns

Holyhead



Our Mission

What Drives us Forward!

“To be known as the go to organisation that provides opportunities, changes lives, and helps create positive futures for the people of Anglesey”

Thank you!



Any Questions?

www.moncf.co.uk

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Canolfan Cyngkori Ynys Môn

Citizens Advice Ynys Môn

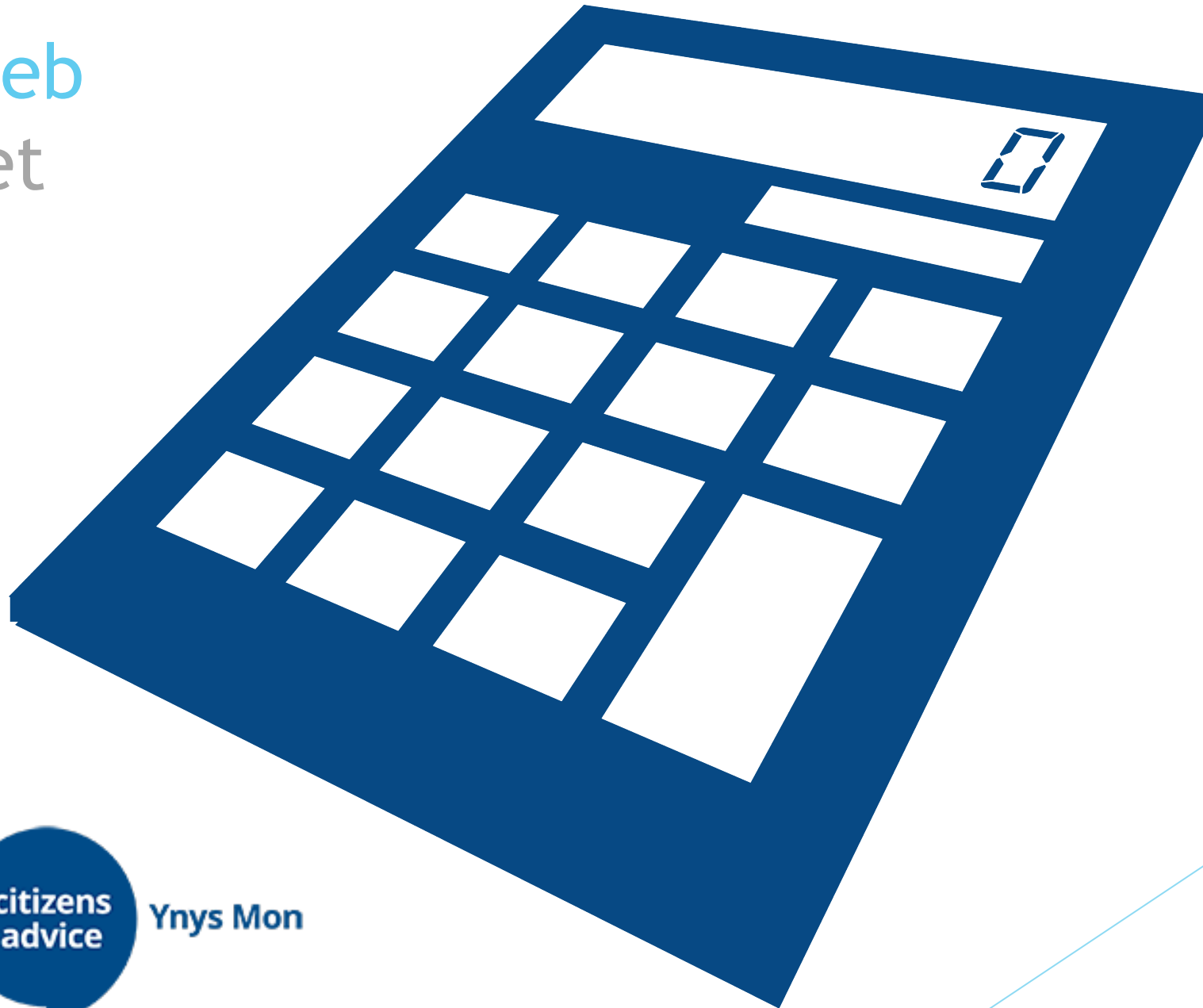


Beth yw ein blaenoriaethau?

What are our priorities?



Cyllideb Budget



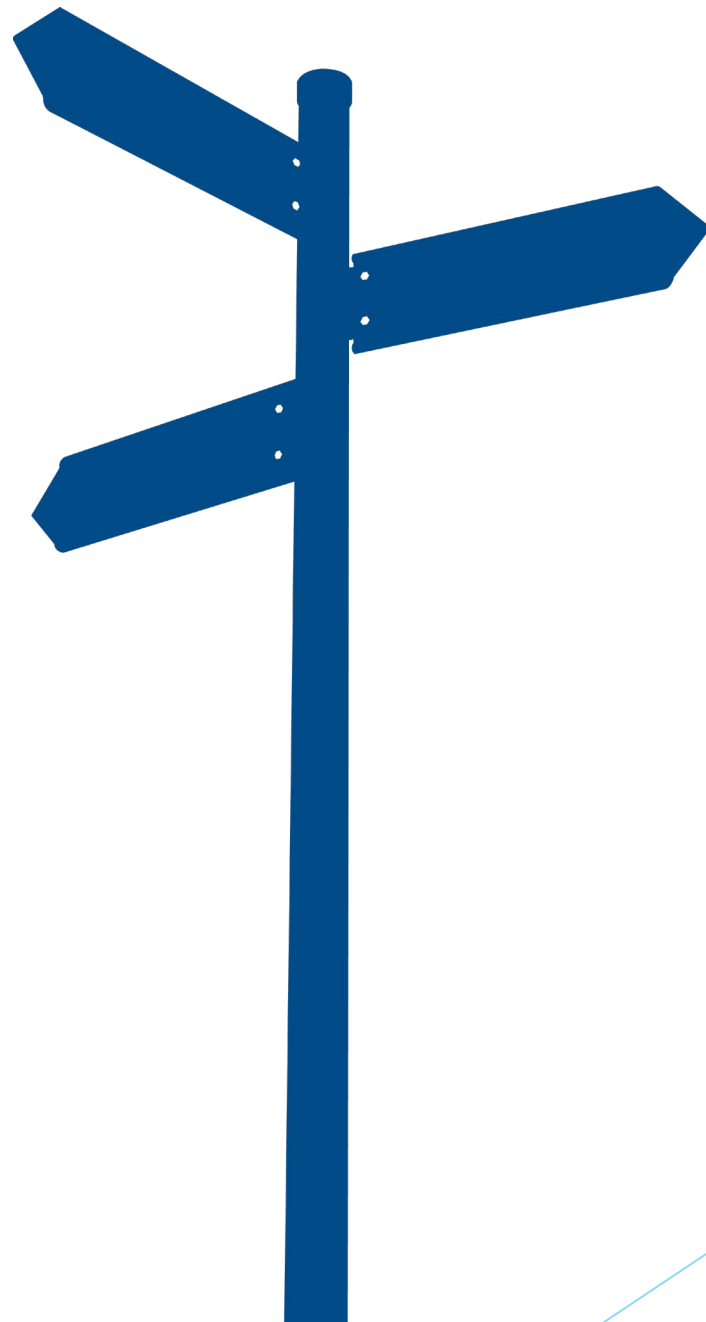
Strwythur staff

Staff structure



Partneriaid -
Gyda phwy rydyn
ni'n gweithio?

Partners -
With whom do we
work?



Cydweithio rhwng
Canolfan Cyngori Ynys Môn
a
Chyngor Sir Ynys Môn

Page 92 Collaborative working between
Citizens Advice Ynys Môn
and
Isle of Anglesey County Council



Allbynnau a chanlyniadau

Outputs and outcomes

| Crynodeb | Summary | |
|-----------------------------|------------------------------|---------------|
| Cleientiaid | Clients | 2,069 |
| Cysylltiadau ar frys | Quick client contacts | |
| Materion | Issues | 15,680 |
| Gweithgareddau | Activities | 19,532 |
| Asosiacion | Cases | 2,636 |

| Canlyniadau | Outcomes | |
|---|---------------------------------|------------|
| Enillion incwm | Income gain | £1,569,295 |
| Ad-daliadau, gwasanaethau, benthyciadau | Re-imburements, services, loans | £24,042 |
| Dyledion wedi'u dileu | Debts written off | £172,251 |
| Ad-daliadau wedi'u ali-drefnu | Repayments rescheduled | £5,619 |
| Arall | Other | £141,529 |

Materion Issues

| | Materion | Issues | Cleientiaid | Clients |
|--------------------------------------|---------------------------------|---------------|-------------|---------|
| Budd-daliadau a chredyd treth | Benefits & tax credits | 4,563 | | 1,002 |
| Budd-daliadau Credyd Cynhwysol | Benefits Universal Credit | 1,281 | | 326 |
| Cymorth gan elusennau a Banciau Bwyd | Charitable Support & Food Ban.. | 266 | | 201 |
| Cwsmer | Consumer goods & services | 976 | | 448 |
| Dyled | Debt | 1,755 | | 489 |
| Addysg | Education | 54 | | 31 |
| Cyflogaeth | Employment | 352 | | 101 |
| Arian | Financial services & capability | 849 | | 379 |
| GVA a Throsedd Casineb | GVA & Hate Crime | 110 | | 39 |
| Iechyd a gofal | Health & community care | 1,070 | | 384 |
| Tai | Housing | 494 | | 191 |
| Mewnfudo a lloches | Immigration & asylum | 52 | | 18 |
| Cyfreithiol | Legal | 360 | | 161 |
| Arall | Other | 28 | | 25 |
| Perthynas a theulu | Relationships & family | 560 | | 193 |
| Treth | Tax | 109 | | 73 |
| Trafnidiaeth | Travel & transport | 86 | | 56 |
| Cyfleustodau | Utilities & communications | 2,715 | | 537 |
| Cyfanswm | Grand Total | 15,680 | | |

Cyfleon, heriau a risgiau i'r dyfodol

Opportunities, challenges and risks to the future



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cyngor ar
bopeth

citizens
advice

Ynys Mon

| ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template | |
|---|---|
| Committee: | Partnership and Regeneration Scrutiny Committee |
| Date: | 12 th September, 2024 |
| Subject: | Partnership and Regeneration Scrutiny Committee Forward Work Programme |
| Purpose of Report: | Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2024/25 |
| Scrutiny Chair: | Cllr Dylan Rees |
| Portfolio Holder(s): | Not applicable |
| Head of Service: | Lynn Ball, Director of Function (Council Business) / Monitoring Officer |
| Report Author: | Anwen Davies, Scrutiny Manager |
| Tel: | 07971167198 |
| Email: | AnwenDavies@ynysmon.gov.uk |
| Local Members: | Applicable to all Scrutiny Members |

25

| 1 - Recommendation/s |
|---|
| The Committee is requested to: R1 agree the current version of the forward work programme for 2024/25 R2 note progress thus far in implementing the forward work programme. |

| 2 – Link to Council Plan / Other Corporate Priorities |
|--|
| Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the Council and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council’s improvement priorities. |

| 3 – Guiding Principles for Scrutiny Members |
|--|
| To assist Members when scrutinising the topic:- |
| 3.1 Impact the matter has on individuals and communities [focus on customer/citizen] |
| 3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value] |
| 3.3 A look at any risks [focus on risk] |
| 3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality] |
| 3.5 Looking at plans and proposals from a perspective of: <ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration • Involvement [focus on wellbeing] |

3.6 The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

[focus on equality and the Welsh language]

4 - Key Scrutiny Questions

5 – Background / Context

1. Background

1.1 Effective work programming is the bedrock of an effective local government scrutiny function¹. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:

- Challenge around prioritising work streams
- Need for a member-led approach and interface with officers.

1.2 Basic principles of good work programming²

- Work programming should not be a “start-stop” process
- Complementary work programmes for separate scrutiny committees
- Balance between different methods of work
- An effective process for reporting / escalating issues to the Executive
- Input and views of internal stakeholders
- Close working with the Executive
- Links with the Annual Scrutiny Report (evaluation and improvement tool).

2. Local context

2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:

- Strategic aspects
- Citizen / other stakeholder engagement and outcomes
- Priorities of the Council Plan and transformation projects
- Risks and the work of inspection and regulation
- Matters on the forward work programme of the Executive.

¹ A Cuning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

² A Cuning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

Outcome: rolling work programmes for scrutiny committees which are aligned with corporate priorities.

2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is considered an important vehicle to oversee these programmes and jointly negotiate priorities.

2.3 **“Whole council” approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority’s governance arrangements:

- i. Supports robust and effective decision-making
- ii. Makes a tangible contribution to the Council’s improvement priorities
- iii. Continues to evolve.

3. Issues for consideration

3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2024/25 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document.³

3.2 Where appropriate, items may be added to the Committee’s forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:

- the Council’s strategic objectives and priorities (as outlined in the Council Plan)
- the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

6 – Equality Impact Assessment [including impacts on the Welsh Language]

6.1 Potential impacts on protected groups under the Equality Act 2010

6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

7 – Financial Implications

Not applicable.

8 – Appendices:

³ Meeting of the Partnership and Regeneration Scrutiny Committee convened on 10th July, 2024

Partnership and Regeneration Scrutiny Committee Forward Work Programme 2024/25

9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

ITEMS SCHEDULED FOR SCRUTINY → MAY, 2024 – APRIL, 2025
[Version dated 05/09/24v1]

Note for Stakeholders and the Public:

A [Protocol for Public Speaking at Scrutiny Committees](#) has been published by the Council.

Should you wish to speak on any specific item at a Scrutiny Committee then you should register your interest by submitting a written request using the form available as soon as possible and at least 3 clear working days prior to the specific Committee meeting. You can access information about the meeting and which items being discussed by reading this Forward Work Programme. Contact the Scrutiny Manager if you have any queries

[\[AnwenDavies@ynysmon.gov.uk\]](mailto:AnwenDavies@ynysmon.gov.uk)

| CORPORATE SCRUTINY COMMITTEE | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE |
|--|--|
| May, 2024 (21/05/24) | May, 2024 (21/05/24) |
| Election of Chair: 2024/25 | Election of Chair: 2024/25 |
| Election of Vice-chair: 2024/25 | Election of Vice-chair: 2024/25 |
| June, 2024 (13/06/24) – Q4 | June, 2024 (19/06/24) – Education / Welsh Language |
| Performance Monitoring: Corporate Scorecard Qtr4: 2023/24 | Welsh Language: <ul style="list-style-type: none"> • Annual Report on the Welsh Standards: 2023/24 • Welsh in Education Strategic Plan: 2023/24 → Measure Progress |
| Annual Delivery Plan: 2024/25 | |
| Draft Corporate Self-Assessment 2024 | Nomination of Committee Member on the Finance Scrutiny Panel |
| Scrutiny Review of Performance Indicator 29: Letting of Council Housing – final report | |
| Item for Information: Ambition North Wales Qtr 4: 2023/24 Progress Report | |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |
| No meeting scheduled | July, 2024 (10/07/24) – Emergency Services |
| | North Wales Fire & Rescue Service |
| | Welsh Ambulance Services Trust |
| | Gwynedd & Ynys Môn Public Services Board Annual Report: 2023/24 |
| | Committee Forward Work Programme for 2024/25 |
| September, 2024 (17/09/24) – Q1 | September, 2024 (12/09/24) – Tackling Poverty |

| CORPORATE SCRUTINY COMMITTEE | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE |
|---|---|
| Performance Monitoring: Corporate Scorecard Q1: 2024/25 | Ynys Môn Citizens Advice |
| North Wales Corporate Joint Committee (to be confirmed) | Medrwn Môn |
| Annual Performance Report: 2023/24 | Communities for Work Plus Programme |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |
| October, 2024 (16/10/24) | October, 2024 (15/10/24) – Education & Sustainable Community Development |
| Regional Emergency Planning Service Annual Report: 2023/24 | GwE Annual Report for the Isle of Anglesey: 2023/24 |
| Annual Report North Wales Regional Partnership Board (Part 9): 2023/24 | Education Scrutiny Panel Progress Report |
| Procurement Strategic Plan | Menter Môn |
| Care Inspectorate for Wales: Adults' Services Improvement Check Letter (to be confirmed) | |
| Item for Information: Ambition North Wales: <ul style="list-style-type: none"> • Annual Report: 2023/24 • Qtr 1: 2024/25 Progress Report | |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |
| | November, 2024 (13/11/24) - Health |
| | Betsi Cadwaladr University Health Board |
| | Audit Wales: Urgent and Emergency Care: Flow out of Hospital – North Wales Region |
| November, 2024 (19/11/24) - Q2 | November, 2024 (20/11/24) – Crime and Disorder |
| Monitoring Performance: Corporate Scorecard Q2: 2024/25 | Gwynedd & Ynys Môn Community Safety Partnership Annual Report: 2023/24 |
| Môn Actif Strategic Plan | Ynys Môn Levelling Up Programme – Measure Progress |
| Local Housing Market Assessment 2024 | Modernising Adults' Services Strategic Plan |
| Finance Scrutiny Panel Progress Report | Ynys Môn Free Port (to be confirmed) |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |
| January, 2025 (15/01/25) – 2025/26 Budget (morning) | January, 2025 (14/01/25) |
| 2025/26 Budget Setting (Revenue Budget) – initial budget proposals | Corporate Safeguarding |
| Finance Scrutiny Panel Progress Report | Ynys Môn Levelling Up Programme – Measure Progress |

| CORPORATE SCRUTINY COMMITTEE | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE |
|---|--|
| | North Wales Police & Crime Commissioner / North Wales Police |
| | Committee Forward Work Programme for 2024/25 |
| January, 2025 (15/01/25) (afternoon) | |
| Corporate Self-Assessment – 6 month update on progress | |
| | |
| Item for Information: Ambition North Wales Qtr 2: 2024/25 Progress Report | |
| Committee Forward Work Programme for 2024/25 | |
| February, 2025 (19/02/25) – 2025/26 Budget | |
| Final Draft Budget Proposals for 2025/26 – revenue & capital | February, 2025 (12/02/25) - Education |
| Finance Scrutiny Panel Progress Report | Education Scrutiny Panel Progress Report |
| | Gwynedd and Ynys Môn Additional Learning Needs & Inclusion Partnership |
| | Annual Report on Equalities: 2023/24 |
| | |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |
| March, 2025 (11/03/25) - Q3 | |
| Monitoring Performance: Corporate Scorecard Q3: 2024/25 | March, 2025 (12/03/25) |
| Housing Revenue Account Business Plan: 2025/2055 | Natural Resources Wales |
| Flood Risk Management Strategic Plan (to be confirmed) | Towards Net Zero Strategic Plan |
| | |
| Item for Information - Ambition North Wales Qtr 3: 2024/25 Progress Report | |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |
| April, 2025 (10/04/25) | |
| | April, 2025 (09/04/25) |
| | Public Services Board – governance arrangements / scrutiny of delivery of the Wellbeing Plan |
| | |
| Committee Forward Work Programme for 2024/25 | Committee Forward Work Programme for 2024/25 |

Items to be scheduled:

| | |
|-------------------------------------|--|
| Corporate Scrutiny Committee | Partnership and Regeneration Scrutiny Committee |
|-------------------------------------|--|

| | |
|---|---|
| Census 2021 | North Wales Police & Crime Commissioner / North Wales Police |
| Modernisation of Learning Communities and Strengthen the Welsh Language Programme | North Wales Fire & Rescue Service |
| Tree Strategic Plan | Welsh Ambulance Services NHS Trust |
| Service Asset Management Plan 2024/34 – Smallholdings Estate | Scrutiny of Partnerships |
| Ambition North Wales Qtr4: 2024/25: Progress Report | Gypsy and Traveller Accommodation Action Plan |
| | Gwynedd & Ynys Môn Public Services Board – Annual Report 2024/25 (June, 2025) |
| | Communities for Work Plus Programme: Annual Report 2024/25 (June-July, 2025) |
| | Improving Reliability and Resilience across the Menai Straits |
| | Impact of Tourism on Anglesey Local Communities (resolution of the Partnership and Regeneration Scrutiny Committee, 21/06/2023) |
| | Ynys Môn Local Development Plan (full agreement) |
| | Scrutiny of Partnerships – annual review (March 2026) |